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Before the

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OFFICE OF THE SECRETARY

UNITED STATES POSTAL RATE COMMISSION

In the Matter of:

POSTAL RATE AND FEE CHANGE

Docket No.

R2000-1

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BEFORE THE POSTAL RATE COMMISSION WASHINGTON, DC 20268-0001

Postal Rate and Fee Changes, 2000

Docket No. R2000-1

DESIGNATION OF ADDITIONAL MATERIALS

Party |

Designated Items

Designation of Material from Docket No. R97-1

Douglas F. Carlson

Tr. 3/848-50 (DFC/USPS-T40-1) Tr. 3/865 (DFC/USPS-T40-15)

Tr. 32/17121, line 14 - Tr. 32/17123, line 2 (excerpt

of USPS-RT-20)

Tr. 32/17170, lines 8-10 (oral cross-examination of

witness Plunkett)

United States Postal Service

Tr. 32/17119, line 11 - Tr. 17121, line 13 (excerpt

of USPS-RT-20)

Tr. 32/17123, line 11 - Tr. 32/17125, line 4 (excerpt

of USPS-RT-20)

Tr. 32/17149, line 12 - Tr. 32/17161, line 19 (oral

cross-examination of witness Plunkett)

Tr. 32/17170, line 15 – Tr. 32/17174, line 24 (oral

cross-examination of witness Plunkett)

Reference Articles

Office of the Consumer Advocate

Griliches, Zvi and Vidar Ringstad, "Error-in-the-Variables Bias in Nonlinear Contexts,"

Econometrica, Volume 38, Issue 2 (March 1970)

368-370.

Griliches, Zvi "Economic Data Issues," in:

Z. Griliches and M.D. Intriligator eds., *Handbook of Econometrics*, *Volume III* (Elsevier Science

Publishers BV, 1986) 1465-1609.

Respectfully submitted,

∕Cyril J. Pittack

Acting Secretary

DFC/USPS-T40-1. Please refer to your testimony at page 12, lines 2-6. Please assume that a customer wishes to obtain proof of delivery of a letter. This customer decides that he has two choices:

- 1. Purchase return-receipt service from the Postal Service;
- 2. Not purchase return-receipt service, but instead enclose a self-addressed, stamped post card inside the letter. The post card would request that the recipient sign the post card, indicate on the post card the date on which the letter was delivered, and either indicate that the letter was delivered to the address on the mail piece or provide the address at which the letter was delivered if that address differed from the address on the letter. The self-addressed post card would request that the recipient mail back the post card promptly.
- a. Please confirm that a customer might be faced with these two choices.
- b. Please confirm that option (1) and option (2) would provide the customer with the same amount and reliability of information about the delivery of the letter. If you do not confirm, please explain your answer fully.
- c. For the purpose of assisting the Commission in determining the value of return-receipt service, please explain all differences between option (1) and option (2) that might make option (1) more valuable than option (2).

DFC/USPS-T40-1 Response:

- a. Assuming the circumstances in your question, confirmed.
- b. Option 2 would provide the information that is comparable in quantity and reliability to option 1 only under certain circumstances. The hypothetical example provided appears to imply a cordial relationship between sender and recipient such that the recipient has no reason to either withhold information or provide false information to the recipient.
 As many return receipts are used in conjunction with ongoing legal

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RESPONSE OF POSTAL SERVICE WITNESS PLUNKETT TO INTERROGATORIES OF DOUGLAS F. CARLSON

proceedings in which the recipient may benefit from the provision of faulty information, it would not be safe to assume that the scenario envisioned in this interrogatory is typical. In addition, in many cases the recipient might fail to fill out the post card, or fail to mail it back to the sender. Since return receipt service makes delivery conditional upon the recipient's signing the return receipt card, it is more likely that the requested information will be provided to the sender. Finally, when purchased in conjunction with certified mail, return receipts provide a mailing receipt and a record of delivery.

c. In option 1, the Postal Service acts as a disinterested third party in confirming the date on which an article was received, and the address to which it was delivered. While the relative value of objective information depends on the relationship between the sender and the recipient, it would be reasonable to conclude that it is non-trivial. Furthermore, option 2 places greater demands upon the recipient for the provision of information. Senders who place a high value upon the time of the recipient, or who merely wish not to inconvenience the recipient would undoubtedly value option 1 more highly. As discussed

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RESPONSE OF POSTAL SERVICE WITNESS PLUNKETT TO INTERROGATORIES OF DOUGLAS F. CARLSON

c. in part b, option 1 often would provide more, and more reliable, information to the sender, along with a record of delivery.

RESPONSE OF POSTAL SERVICE WITNESS PLUNKETT TO INTERROGATORIES OF DOUGLAS F. CARLSON

DFC/USPS-T40-15. Please refer to your response to DFC/USPS-T40-1.

- a. Would it be reasonable to conclude that, in a significant number of the instances in which a sender elects to use return receipt, the relationship between sender and recipient is something less than cordial or that the recipient may benefit from the provision of faulty information about date of delivery? If not, please explain.
- b. At least in those instances in which the recipient may benefit from provision of faulty information about the existence or date of delivery, does the fact that the Postal Service retains possession of the mail piece until the recipient signs the Form 3811 return receipt contribute significant value to return-receipt service? If not, please explain,
- c. At least in those instances in which the recipient may benefit from provision of faulty information about the existence or date of delivery, does the fact that the Postal Service acts as a disinterested third party in confirming the date on which an article was delivered and the address of delivery contribute significant value to return-receipt service? If not, please explain.
- d. Please confirm that the Postal Service either places the date of delivery on the Form 3811 return receipt or, if the recipient has already placed the date of delivery on the Form 3811, verifies the accuracy of the date of delivery. If you confirm, does this practice contribute significant value to return-receipt service? Please explain.

DFC/USPS-T40-15 Response:

- This may be the case for some proportion of these transactions, but it need not be true for all transactions.
- b. While I am unaware of any attempt to quantify the value customers derive from this aspect of return receipt service, I believe it is reasonable to conclude that there is some value associated therewith.
- c. See the response to subpart b.
- d. Confirmed. See the response to part b. The Postal Service in this case acts as a disinterested third party, thus adding value to return receipt service.

- 1 Carlson's positive contributions to the record in this proceeding notwithstanding,
- 2 his dissatisfaction with return receipt service is not a sufficiently compelling
- 3 reason to reject the Postal Service's value of service arguments, given the
- 4 demand evidence presented in support thereof.
- 5 Mr. Carlson also cites Postal Service Consumer Service Card records to
- 6 buttress his claims, pointing out that 4,689 complaints regarding return receipts
- 7 were received in FY 1996 (DFC/1-1, p. 24). He goes on to suggest that Postal
- 8 Service records are inaccurate and that the "actual" number of complaints is
- 9 likely to be much higher. If for the nonce, one makes the extremely generous
- assumption that the number is higher by a factor of 500, this number of
- 11 complaints would still be less than 1 percent of total return receipt volume.
- 12 Clearly these data belie Mr. Carlson's claims, and thereby provide additional
- 13 support for the Postal Service's proposal.

4 C. Quality of Service

- 15 In his testimony, Carlson characterizes return receipt service as "plagued
- with problems" (see DFC-T-1, p. 17, line 19). Much of the support for this claim
- 17 consists of reports of Postal Service delivery practices for return receipt mail
- 18 addressed to Internal Revenue Service Centers, gathered by Mr. Carlson and
- 19 Mr. Popkin, which has been presented at various points throughout the instant
- 20 proceedings. While I will address the merits of this information, I will first

⁴ 4,689 X 500=2.344M: FY 96 Return receipt volume is 235.7M: 2.344/235.7<1%.

- describe, in general terms, how deliveries of this kind are handled by the Postal
- 2 Service.5
- 3 In some metropolitan areas where IRS centers are located, the Postal
- 4 Service employs an automated system for recording and tracking delivery
- 5 receipts and associated special services. Under this system, which may be
- 6 located in Postal Service facilities, but which is also operated in detached units
- 7 located on the premises of IRS service centers, Postal Service employees scan
- 8 the article numbers for every piece of return receipt mail. The delivering
- 9 employee then prints a dated manifest which lists each return receipt, by article
- number. Before transferring control of the mail to the IRS, the Postal Service
- obtains the recipient's signature on the manifest, acknowledging acceptance of
- each of the articles listed thereon. The handling of return receipts is less uniform
- 13 from that point on. In some sites, Postal Service employees remain present
- while the receipts are removed, stamped, and dated by IRS employees. In other
- 15 locations, the pieces are turned over to IRS employees who perform these tasks
- 16 without oversight by postal employees.

⁵ This description is based on information gathered during November 1997,via telephone from several Postal Service processing and distribution centers, specifically Memphis, TN, Sacramento, CA, Austin, TX, and Philadelphia, PA. In the case of the Philadelphia P&DC, my inquiry followed on an earlier inquiry in which I had been informed by headquarters delivery operations that all receipts were signed and detached prior to delivery. This earlier information reflected an assumption, widely held, that regulations are implemented consistently throughout the Postal Service, irrespective of differing operational conditions and customer preferences. While troubling, the misinformation is due, at least in part, to the prior lack of product management specifically for special services. This lack was eliminated with the creation of a USPS headquarters office charged solely with management of special services in FY 1997.

Strictly speaking, these practices are not in accordance with the Postal 1 2 Service's regulations (see DMM § D042.1.7). Mr. Carlson seizes on this fact and uses it as the linchpin of his claim that the Postal Service does not provide a high 3 value of service. According to Mr. Carlson, this practice is bad for a number of reasons: the practice results in a discrepancy between the day of delivery and 5 the date stamped on the receipt (DFC-T-1, p. 21, at lines 24-25), the practice 6 constitutes a form of fraud in that by not providing service in the exact manner set forth by the DMM, the Postal Service is misleading its customers, and the practice allows the Postal Service to pass on IRS costs to its customers (see 9 Douglas F. Carlson, Trial Briet pp. 8-9). 10 Mr. Carlson asserts that, due to the large volume of receipts that are 11 received at the IRS Service Center in Fresno, CA, several days may elapse 12 between the day of delivery to the Service Center, and the day on which returns 13 are opened and their attached return receipts completed. He concludes as a 14 result that some taxpayers may be subject to adverse action by the IRS in the 15 event that, due to this delay, a return is deemed late. Nr. Carlson offers no 16 explicit example of such an event ever happening, nor does he suggest how rigid 17 application of DMM regulations would prevent this from happening. In most 18 cases, I would expect that the IRS enters the date that the letter was received 19 from the Postal Service. Furthermore, the implication that the timelines of tax 20 refurns is proven by the date of acceptance is at odds with statute.7 21

⁶ The situation in LR-DFC-2 would be exceptional.

⁷ See 26 U.S.C. §7502. Tax returns are considered to be filed on time if the envelope containing the return bears a postmark with a date prior to, or coincident with, the applicable filing deadline.

A Well, I would assume if that were the number, they probably would have said a million, but again I didn't press them on the point. They said thousands, and I left it at that.

- Q And so 700,000 would be in the thousands.
- A To me that would seem awfully high, but again I didn't press for more details.
- Q If a customer purchases a service he does not need, does he still have a right to receive that service?
- 10 A Certainly.

- 11 Q On page 7, lines 18 through 20, you stated, "In
 12 most cases, I would expect that the IRS enters the date that
 13 the letter was received from the Postal Service." On what
 14 basis do you make that statement?
 - A Well, when I spoke to the personnel at the plants that are listed in that footnote on page 6, I asked about whether or not the IRS, in these instances, employed some kind of inventory system to indicate to the people processing the return receipts the date on which those items were received from the Postal Service, and the answer I got was that they did, which indicates to me that, just to use a hypothetical, if the piece was received on April 15th and yet was not -- and yet, the receipt was not detached until the 16th, the IRS employees who detached the receipts would have been able to identify that that piece had been received

- abserved price elasticities (see USPS-T-31, p. 58 and OCA-T-300, p. 21).
- 2 Though the Postal Service has not presented a specific price elasticity for return
- 3 receipts, available volume trends, when considered in relation to the fee history,
- 4 suggest that demand is inelastic with respect to price.
- 5 My fee proposal, it should be emphasized, does not depend on a finding
- of high value for return receipt service. I am proposing a cost coverage of 147
- 7 percent, well below the proposed systemwide coverage. The substantial fee
- 8 increase I propose results in part from the low cost coverage (125 percent)
- 9 arising from Docket No. MC96-3.

B. Sources of value

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The foregoing discussion of demand for return receipts implies nothing
specific about what features of return receipt provide value to customers. Given
that the product is used most often with certified mail, I think it is fair, though
admittedly vague, to suppose that customers use return receipts primarily to

obtain acknowledgment that an article has been delivered to the recipient.

In response to a written interrogatory from Mr. Carlson which contrasted a return receipt with a stamped self addressed postcard to be signed and subsequently mailed by the recipient, I noted that in providing return receipt service the Postal Service acts, through its employees, as a disinterested third party verifying receipt of the mail piece. I also indicated that though I could speculate as to some of the reasons why customers might prefer return receipts to Mr. Carlson's hypothetical service, I did not affirm that my answer could

encompass all of the reasons why customers might choose return receipt service 1 (see response to DFC/USPS-T-40-1, part c,Tr. 3/849-50). 2 3 Mr. Carlson's testimony, which draws heavily on anecdotal evidence and 4 an inaccurate interpretation of my interrogatory response, suggests that the value of return receipts is best measured by the degree of conformity between 5 6 the Postal Service's regulations as specified in the Domestic Mail Manual and its delivery practices as established in its many post offices and distribution 7 8 facilities. Citing return receipts obtained by David B. Popkin, some of which contained elements that appeared to be incorrectly completed, Carlson equates 9 a delivering employee's failure to ensure completion of particular elements of a 10 return receipt with diminished value. I do not doubt Mr. Carlson's implicit claim 11 that he is unsatisfied with the return receipt service he has received. Nor do I 12 doubt that such occurrences would prove vexing to customers with service 13 14 expectations that are as exacting as those of Messrs. Popkin and Carlson, or that such customers would elect not to use return receipts in the event of such 15 disappointments. However, Mr. Carlson is an avowed hobbyist (See response to 16 interrogatory USPS/DFC-T1-10, part i, Tr. 24/12835), and as such uses a 17 different set of criteria in evaluating the Postal Service's products than most 18 other customers are likely to use. The available volume data on return receipts 19 strongly suggests that, insofar as such service problems would have an adverse 20 impact on customer use, the problems Mr. Carlson finds with return receipt 21 service are either not as widespread as he believes, or, despite such 22

deficiencies, customers continue to view return receipt service as valuable. Mr.

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- Carlson's positive contributions to the record in this proceeding notwithstanding.
- 2 his dissatisfaction with return receipt service is not a sufficiently compelling
- 3 reason to reject the Postal Service's value of service arguments, given the
- 4 demand evidence presented in support thereof.
- 5 Mr. Carlson also cites Postal Service Consumer Service Card records to
- 6 buttress his claims, pointing out that 4,689 complaints regarding return receipts
- were received in FY 1996 (DFC-T-1, p. 24). He goes on to suggest that Postal
- 8 Service records are inaccurate and that the "actual" number of complaints is
- 9 likely to be much higher. If, for the nonce, one makes the extremely generous
- assumption that the number is higher by a factor of 500, this number of
- 11 complaints would still be less than 1 percent of total return receipt volume.4
- 12 Clearly these data belie Mr. Carlson's claims, and thereby provide additional
- 13 support for the Postal Service's proposal.

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- with problems" (see DFC-T-1, p. 17, line 19). Much of the support for this claim
- 17 consists of reports of Postal Service delivery practices for return receipt mail
- 18 addressed to Internal Revenue Service Centers, gathered by Mr. Carlson and
- 19 Mr. Popkin, which has been presented at various points throughout the instant
- 20 proceedings. While I will address the merits of this information, I will first

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Service's regulations (see DMM § D042.1.7). Mr. Carlson seizes on this fact and 2 uses it as the linchpin of his claim that the Postal Service does not provide a high 3 value of service. According to Mr. Carlson, this practice is bad for a number of reasons: the practice results in a discrepancy between the day of delivery and 5 the date stamped on the receipt (DFC-T-1, p. 21, at lines 24-25), the practice constitutes a form of fraud in that by not providing service in the exact manner set forth by the DMM, the Postal Service is misleading its customers, and the practice allows the Postal Service to pass on IRS costs to its customers (see 10 Douglas F. Carlson, Trial Brief pp. 8-9). 11 Mr. Carlson asserts that, due to the large volume of receipts that are received at the IRS Service Center in Fresno, CA, several days may elapse 12 between the day of delivery to the Service Center, and the day on which returns 13 are opened and their attached return receipts completed. He concludes as a 14 15 result that some taxpayers may be subject to adverse action by the IRS in the event that, due to this delay, a return is deemed late. Mr. Carlson offers no 16

Strictly speaking, these practices are not in accordance with the Postal

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returns is proven by the date of acceptance is at odds with statute.7

explicit example of such an event ever happening, nor does he suggest how rigid

application of DMM regulations would prevent this from happening. In most

cases, I would expect that the IRS enters the date that the letter was received

from the Postal Service. Furthermore, the implication that the timeliness of tax

⁶ The situation in LR-DFC-2 would be exceptional.

⁷ See 26 U.S.C. §7502. Tax returns are considered to be filed on time if the envelope containing the return bears a postmark with a date prior to, or coincident with, the applicable filing deadline.

Mr. Carlson's second claim, that by providing a service that is not in strict accordance with DMM regulations the Postal Service is defrauding the public is, 2 irrespective of its factual basis, hyperbolic and arguably inflammatory. It is 3 doubtful that many users of return receipt service consult the DMM to ascertain 4 the exact conditions under which return receipts will be delivered to the recipient. 5 6 I would further assert that most customers are indifferent as to whether a Postal 7 Service employee or an IRS employee puts the date on the return receipt. Some 8 may in fact consider that completion of the form by IRS employees to be better evidence of the date of receipt by the agency. 9 10 The proposition that the Postal Service is passing IRS costs on to customers is completely unsupported by any factual data, and indeed is utterly 11 12 implausible in that it would require that the IRS bill the Postal Service for the work performed by its employees. It is my understanding that the cost study 13 14 used to develop return receipt costs is based on a data collection that included instances when return receipts are delivered to large organizations, using 15 procedures similar to these described above. 16 17 In fairness to Mr. Carlson, nowhere does he explicitly claim that strict adherence to DMM regulations would improve return receipt service for 18 customers sending items to the IRS. But by implying that customers are not 19 20 getting what they pay for, he has implicitly advanced this position. Ignoring the processing bottlenecks that would be created at filing deadlines, Mr. Carlson 21 22 suggests that customers would be better served if the Postal Service required

that IRS agents review each of the thousands of pieces that may arrive in a

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- 1 given day individually before the Postal Service transfers control over them.
- 2 Considering the volumes that are involved, the Postal Service's current practice.
- 3 which requires that a dated manifest be signed prior to delivery, is a reasonable,
- 4 cost effective accommodation for a unique set of circumstances. Nevertheless,
 - will agree with Mr. Carlson that regulations ought to provide an accurate
- 6 description of the terms and conditions under which services are provided.//th
- 7 the instant case, however, the appropriate remedy would not be to require rigid
- 8 adherence to the existing regulations, but to amend the regulations to reflect the
- 9 exception that may obtain when receipts are delivered to IRS sérvice centers.

D. Service Enhancement

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- In support of its fee proposal for return receipts, the Postal Service
- indicated that it will be making a minor modification to its return receipt forms to
- 13 contain a check off box that would indicate that the customer's address is the
- same as the address on the front of the envelope (USPS-T-40, p. 11). First
- 15 suggested by David B. Popkin (Qocket No. MC96-3, Initial Brief of David B.
- Popkin, p. 7) and later endorsed by Mr. Carlson (Docket No. MC96-3, Initial Brief
- of Douglas F. Carlson, p. 42) and by the Commission (see Docket No. MC96-3,
- 18 PRC Op., p. 111), the box should in some bases assuage doubt as to whether
- 19 the address is correct.
- 20 Mr, Carlson offers numerous reasons why the claims of added value due
- 21 to the addition of a check off box are dubious, and states that "the Postal Service
- 22 çánnot base a fee increase on the added value of the address information". In
 - its Recommended Decision in Docket No. MC96-3, however, the Commission

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1	more appropriate way to proceed, but thank you for the
2	information, Ms. Dreifuss.
3	Mr. Carlson, Mr. Plunkett, Mr. Rubin, we are all
4	ready. Let's fire away.
5	Whereupon,
6	MICHAEL K. PLUNKETT,
7	the witness on the stand at the time of the recess, having
8	been previously duly sworn, was further examined and
9	testified as follows:
10	CONTINUED CROSS EXAMINATION
W	BY MR. CARLSON:
12	Q On page 3 of your testimony, rebuttal testimony,
13	at lines 12 through 15 you stated in part, "I think it is
14	fair though admittedly vague to suppose that customers who
15	use return receipts primarily to obtain acknowledgement that
16	an article has been delivered to the recipient" the
17	clause that I read doesn't really make sense standing by
18	itself, but if you refer to those lines, could you give me
19	an example of someone who uses return receipts for reasons
20	other than to obtain acknowledgement that an article has
21	been delivered to the recipient?
22	A I guess what I was referring to was not so much
23	that reason as opposed to a different reason but that reason
24	as opposed to the additional features that are included on
25	the return receipt, just to suggest that most customers,

though admittedly not all, are not that concerned with for

- 2 example the printed name block.
- 3 I mean to some I'm sure that's an important
- feature but to most they are presumably willing to accept
- 5 that if there is no name in that block then the name of the
- 6 addressee is the one that would have appeared and if that
- 7 block were to be found empty, those customers would not be
- 8 particularly upset in finding it so, given that they did
- 9 receive what the really wanted, which was an acknowledgement
- 10 that an article had been delivered to the recipient.
- 11 Q How do you know that most customers don't care
- 12 about the print name block?
- 13 A Well, that -- I mean that and many other things
- 14 are inferences that I have drawn from the demand evidence
- 15 that we presented in this proceeding.
- 16 My belief is that if such were an extremely
- 17 important consideration to many of the users and if, as has
- 18 been suggested, that that is not commonly provided then we
- 19 would have many customers just not using the service
- 20 anymore, but on the contrary the use of the service has
- 21 grown dramatically over the years at a much higher rate than
- 22 most Postal Service products.
- Q How do you know that the growth in volume is not
- 24 attributable to other reasons and that the volume would have
- 25 grown even more if people were happy with the print name

1	block?
2	A I guess without knowing to what reasons you are
3	referring, it's difficult for me to answer that question.
4	Q Let's say there were a law passed requiring
5	certain types of notices to be served by return receipt and
6	that law were passed at the same time that the volume
7	started to grow, so that would be a reason for the volume to
8	increase.
9	Is it possible the volume would have increased
10	even more if customers had been happier with the print name
11	block?
12	A I am not aware of any specific events such as that
13	taking place.
14	One thing I would point out is that I mean there
15	are certain events taking place that would tend to make one
16	think that the volume of return receipts are to be
17	declining.
18	For example, as has been presented throughout this
19	docket, one of the common uses of return receipts is for
20	the for customers sending articles to the Internal
21	Revenue Service, and it's been presented and I have no
22	reason to doubt that that accounts for millions of return
23	receipts in a given year.
24	Well, in the past several years the IRS has made-

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great efforts toward increasing the volume of returns that

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- 1 are filed electronically, which overall would tend to reduce
- 2 the number of pieces going through the Postal Service and
- 3 therefore reduce the number of return receipts, so just as
- 4 there may be events that take place that would cause volume
- 5 to increase, there are known events that are taking place
- 6 that would cause volume to decline in the absence of other
- 7 consideration.
- 8 Q But you don't know, you have no specific evidence
- 9 singling out the print name block as a reason for either an
- increase or a decrease in the volume of return receipts?
- 11 A Nothing quantifiable, no.
- 12 Q So it's definitely true -- it would be not vague
- 13 but clear to assume that most if not all customers who use
- 14 return receipt are using it at least to obtain
- 15 acknowledgement that an article was delivered?
- 16 A That's what I believe is contained in my
- 17 testimony, yes.
- 18 O Well, I'm asking for clarification.
- 19 A I don't understand what's unclear. I mean, I
- 20 think that is what is said, is that customers are using it
- 21 mainly to obtain acknowledgement that an article's been
- 22 delivered to the recipient.
- Q Okay. And furthermore, it would be surprising if
- 24 there were a customer who were using return-receipt service
- 25 not to -- because he didn't care about obtaining

- 1 acknowledgement that the article was delivered.
- 2 A Correct.
- 3 Q Okay. Okay. Do you believe that the date of
- 4 receipt on a return receipt contributes to the value of the
- 5 service?
- 6 A I mean, I would count that -- I mean, I would
- 7 describe that in the way that I've described some of the
- 8 other features. I would assume that to some customers the
- 9 date of receipt is a consideration that they consider
- important, but on other hand I'd say that it's far from
- 11 clear that it matters to most senders of return receipts.
- 12 Q Although you don't know that it doesn't matter to
- 13 most.
- 14 A Again, there's been no study to attempt to
- quantify the extent to which customers value a specific
- 16 element of return-receipt service.
- 17 Q And would it be safe to say that the value of
- 18 return receipt derives from the various elements of the
- 19 service such as the print name block, the date of receipt,
- 20 the fact that it tells a person that the article was
- 21 delivered, rather than from the fact that those elements
- 22 happen to be listed in the Domestic Mail Manual?
- 23 A Well, I mean, the value of any service is a
- 24 combination of things. I mean, those are all elements. I
- 25 would say the main thing that customers appear to want from

- 1 return-receipt service is, as I've said, acknowledgement
- 2 that an article's been delivered to the intended recipient.
- 3 Now there are other factors that have nothing to
- do with the return receipt itself, for example, the fact
- 5 that it is used with First Class mail, that it is relatively
- 6 convenient compared with some other alternatives. These
- 7 things contribute to the value that customers seem to derive
- 8 from using return-receipt service.
- 9 Q And you can't tell me today by citing any evidence
- 10 that 90 percent of customers don't care or that -- let me
- 11 state this another way. Suppose I said that 90 percent of
- 12 customers want a correct date of receipt on their return
- 13 receipt. You don't have any specific evidence to tell me
- 14 today that that's not true.
- 15 A No, I do not.
- 16 Q And the fact that the customers might want to know
- 17 the date of receipt is derived from the fact that they want
- 18 to know the date of the receipt, not the fact that the
- 19 Domestic Mail Manual says that a return receipt shall
- 20 provide the date of receipt.
- 21 A Well, as I've said in my testimony, I don't think
- 22 that most customers in the first case are even aware of the
- 23 DMM requirements that obtain in the case of return-receipt
- 24 service, and I think it's fair to say that most customers
- 25 are completely indifferent as to what the DMM says.

- I mean, when they purchase a service from us, and
- 2 in this case we'll use return receipt as an example, they
- 3 have some specific expectations about what that will provide
- 4 which in my opinion have almost nothing whatsoever to do
- 5 with what's in the Domestic Mail Manual.
- 6 Q So if it turned out to be true that 90 percent of
- 7 customers wanted a correct date of receipt on the return
- 8 receipt, it would be because they want that date of receipt,
- 9 not because the DMM says that it should be provided.
- 10 A I would say that's probably true.
- 11 Q And similarly if customers -- if 90 percent of
- 12 customers some survey showed wanted some sort of legible
- signature or an illegible signature plus a print name block,
- 14 they'll then -- that that's because they want those items,
- 15 not because the Domestic Mail Manual says there should be a
- 16 name printed.
- 17 A I'll agree with the supposition, but I'd also want
- 18 to point out that I think that in both cases the 90-percent
- number that you've used is highly implausible. I think it's
- 20 likely to be a far smaller number than that in both cases.
- 21 Q But again you have no specific evidence on -- to
- 22 say one way or another.
- 23 A Correct. There's no quantified evidence
- 24 available.
- 25 Q The print name block does add value to the service

- for at least some customers.
- 2 A Presumably, but again, I mean, there's been no
- 3 attempt to my knowledge to quantify that.
- 4 Q Didn't the Postal Service state in either this
- 5 proceeding or MC96-3 that the print name box has contributed
- to enhancing or adding value to the service?
- 7 A Yes.
- 8 Q And similarly the fact as you noted in your
- 9 interrogatory response that the Postal Service acts as a
- 10 disinterested third party in obtaining a signature and
- 11 correct date of delivery. That role that the Postal Service
- 12 plays does contribute some value to the service for at least
- 13 some customers.
- 14 A Presumably in some cases; yes.
- 15 Q So for those customers if the Postal Service
- 16 didn't in fact act as a disinterested third party, the
- 17 service would be less valuable to those customers than if
- 18 the Postal Service did act in that role.
- 19 A And again, assuming those limitations, I'd say
- 20 that's a fair statement.
- 21 Q In your rebuttal testimony, page 4, lines 12
- 22 through 16 --
- 23 A Yes.
- 24 Q -- why does the fact that Mr. Popkin and I want
- 25 the print name box to be filled in cause our standards to

- be, in your words, "exacting" -- why is it not
- 2 understandable or normal that we would expect the print name
- 3 box to be filled in since it is sitting right there on the
- 4 green card?
- 5 A I would like to clarify a little bit my use of the
- 6 word "exacting" in this context and I used it in a relative
- 7 sense and if I could read verbatim what the testimony says,
- 8 I think I can better explain what was meant.
- 9 I'll begin in my rebuttal testimony, page 4, line
- 10 11. It says, "I do not doubt Mr. Carlson's implicit claim
- 11 that he is unsatisfied with the Return Receipt service he
- 12 has received, nor do I doubt that such occurrences would
- 13 prove vexing to customers with service expectations that are
- 14 as exacting as those of Messrs. Popkin and Carlson or that
- 15 such customers would elect not to use Return Receipts in the
- 16 event of such disappointments" -- which is to say that if a
- 17 customer has extremely strict expectations about what they
- 18 want from Return Receipt service and those expectations are
- 19 not met, my belief is they would no longer use the service,
- 20 which is another way to say that based on the demand
- 21 evidence that we have presented it appears -- and I know of
- 22 no evidence to the contrary -- that customers are in general
- 23 extremely pleased with the service they have received when
- 24 they have purchased Return Receipt service and again that is
- 25 based primarily on the fact that despite relatively large

- price increases the volume has continued to grow at a rate
- 2 much faster than that for most of our services.
- 3 Q Could the lack of an observable effect be due to
- 4 the fact that a First Class one ounce letter with Certified
- 5 and Return Receipt costs about \$2.77, whereas the only
- 6 alternative that you propose that is anywhere near in price
- 7 is UPS service, which was about \$5.35?
- 8 A Well, that is one alternative. I mean there are
- 9 other alternatives, and one alternative would be for
- 10 customers just not to use the service at all, but it does
- 11 not appear that that is happening, which I attribute to the
- 12 fact that in general customers are pleased and consider that
- 13 Return Receipts offer a good value for the price.
- 14 Q But suppose the print name box is one of the
- 15 elements that contributes to the value of service for me or
- 16 Mr. Popkin or another customer, and we also do not think the
- 17 print name box is worth another two or three dollars to go
- 18 out to a competitor.
- 19 Would it be safe to say that we might still
- 20 continue to use Return Receipt service despite the service
- 21 deficiencies because the alternative is so much more
- 22 expensive?

1

- 23 A In an individual case, that may be true.
- 24 What I am talking about, however, is in the
- 25 aggregate it seems unlikely to me that so many customers

1 would continue to use a service with which they were

- 2 dissatisfied.
- 3 They would either seek out alternatives and in
- 4 some cases would be willing to use more expensive
- 5 alternatives or in other cases they would just decide not to
- 6 use the service if they continue to be disappointed with the
- 7 results that they got.
- 8 Given that that does not appear to be happening, I
- 9 cannot -- I find it difficult to accept the proposition that
- 10 that is what is indeed going on.
- 11 Q Suppose I were sending a large quantity of flats
- 12 to somebody who had a post office box in Berkeley,
- 13 California and I have testified in this case that there are
- 14 delivery problems with First Class flats, and let's focus on
- 15 flats that weigh two ounces.
- 16 What would you expect me to do given my
- 17 dissatisfaction with that service? Would you expect me to
- 18 use Priority Mail for three dollars instead of First Class
- 19 mail for 55 cents, just even though -- and focusing on the
- 20 fact that I am dissatisfied, what would you expect me to do?
- 21 A I guess it depends on what they are being used for
- 22 and what you expect when you get the service.
- 23 There is a difference with respect to First Class
- 24 flats compared to Return Receipt service. I mean if you
- 25 have to get an item from one place to another and it is in

hard copy you have limited alternatives to First Class mail.

You can fax it, and maybe that is an alternative,

3 but if you want to get the exact copy from one place to

4 another, you have to get it there in some way.

5 Return receipts are a little bit different. I

think you used the term "a premium service" in that they are

7 used over and above the basic mail service that the Postal

8 Service provides.

9 Customers can get a document from one place to

10 another without using Return Receipt service, so I would say

11 that the need for an alternative is less important in the

12 case of Return Receipt service than it is in the case of

13 First Class flats.

Q On line 19 on that same page, you suggested that I

use a different set of criteria in evaluating the Postal

16 Service's products than most other customers are likely to

17 use.

6

Do you have any evidence as to the criteria that

19 other customers use?

20 A No, insofar as I believe that those criteria are

21 reflected in the demand evidence, and in this case I mean I

22 think that demand evidence shows that based on whatever

23 criteria Return Receipt customers are using to evaluate the

24 type of service that is provided, they are satisfied and are

25 therefore continuing to use the product in greater amounts

every year. 1

9

18

Is it possible though that we continue to use the 2 service because sometimes it works and sometimes it doesn't. 3

but we don't think it is worth spending \$3 more for an

alternative service, so the demand -- so we continue to use 5

the service even though we are not entirely happy with it?

Well, I mean that begins to get at the issue of the elasticity of demand for Return Receipts. R

I would propose that the available volume evidence suggests that demand is somewhat inelastic, although the 10 Postal Service hasn't presented any evidence on the 11

12 elasticity for Return Receipt service.

Yes. I mean if customers are marginally satisfied 13 14 with the product and any increase in the price of that product will cause some customers to defect, but my price 15 proposal for Return Receipt is predicated on the fact that 16

17 the Postal Service does not believe that an increase of the magnitude that has been proposed will cause defection of

19 customers from return receipt service.

In the Postal Service's reply brief in Docket 20

21 MC96-3, the Postal Service stated, referring to an August 1,

22 1996 memorandum from Sandra Curran, the Manager of Delivery,

23 the headquarters memorandum dispels any implication that

unauthorized procedures that promote convenience are 24

permissible. In fact, such practices, quote, "should not be 25

Well, I would assume if that were the number, they 1 probably would have said a million, but again I didn't press 2 them on the point. They said thousands, and I left it at 3 that. 4 And so 700,000 would be in the thousands. 5 To me that would seem awfully high, but again I 6 didn't press for more details. 7 If a customer purchases a service he does not 8 0 need, does he still have a right to receive that service? 9 Certainly. Α 10 On page 7, lines 18 through 20, you stated, "In 11 most cases, I would expect that the IRS enters the date that 12 the letter was received from the Postal Service." On what 13 basis do you make that statement? 14 Well, when I spoke to the personnel at the plants 15 that are listed in that footnote on page 6, I asked about 16 whether or not the IRS, in these instances, employed some 17 kind of inventory system to indicate to the people 18 processing the return receipts the date on which those items 19 were received from the Postal Service, and the answer I got 20 was that they did, which indicates to me that, just to use a 21 hypothetical, if the piece was received on April 15th and 22 yet was not -- and yet, the receipt was not detached until 23 24 the 16th, the IRS employees who detached the receipts would have been able to identify that that piece had been received 25

- on the 15th and to apply the appropriate date to the
- 2 receipt.
- 3 Q But we don't know for certain that that always
- 4 happens.
- 5 A Well, again, I asked what the procedure was and if
- 6 they have procedures in place to make sure that the correct
- 7 dates were applied, and I was told that they did. I did not
- 8 go out to conduct any further investigation.
- 9 Q So, wouldn't that involve a postal employee going
- 10 through every return receipt and comparing the number -- the
- 11 article number on that return receipt with some sort of
- 12 record of when that piece was received and making sure that
- 13 that the date was correct?
- 14 A Well, I guess if the goal were absolute certainty,
- 15 that's the only way to achieve that.
- 16 Again, I'm not certain that's the best way for
- 17 this service to be provided, and that is sort of the point
- 18 of this section of my testimony, that the Postal Service and
- 19 the IRS, in these instances, have developed a system that
- 20 allows for normal operations to take place at IRS service
- 21 centers but that still provides a safeguard to ensure that
- 22 return receipt customers are getting the correct date on
- 23 their return receipts.
- 24 You're right. An additional safeguard could be
- 25 for the Postal Service to go in and visually inspect every

- single article, but that would undoubtedly create some other
- 2 kinds of problems.
- 3 Q But these procedures that are in place clearly
- 4 allow for the possibility that my return receipt will be
- 5 dated with a date other than the one on which the article
- 6 was received, since the Postal Service doesn't check every
- 7 return receipt against the delivery manifest.
- 8 A Well, again, to the extent that no system is
- 9 foolproof, that's true, but this is intended to be -- this
- is a procedure that has been put in place to safeguard
- 11 against that.
- 12 Will there be exceptions when that is still
- allowed to happen? Given the magnitude of the volume
- involved, certainly, but those would certainly be exceptions
- 15 and not the rule.
- 16 Q You were concerned about a backlog that would
- 17 result at the delivery acceptance point if the Postal
- 18 Service required the return receipts to be signed and date-
- 19 stamped in the presence of a postal employee?
- 20 A Yes.
- 21 Q At Christmas-time, doesn't the postal service add
- 22 staff to deal with high mail volume?
- 23 A Yes, they do.
- 24 Q Why couldn't the Postal Service assign more
- 25 employees to processing these return receipts at the peak

time of the year? 1 Well, again, the Postal Service has limited 2 control over what the Internal Revenue Service does. 3 What could happen is, if the Postal Service drives 4 up to the IRS service center on the night of April 15th with 5 150,000 first-class flats with return receipts and says, 6 7 well, I need to stay here while you go through these one by one and sign each return receipt, I can certainly envision a 8 9 situation where the IRS says, well, I'm sorry, we're too busy to do that right now; if you come back tomorrow, we may 10 have the staff available to do so, but we are not equipped 11 to do that right now. 12 I don't think, in that case, we would be doing our 13 customers any kind of a favor by delaying that mail a day 14 until the IRS is ready to deal with that volume. 15 I think the procedures put in place are a 16 reasonable way to deal with what is, you know, an unusual 17 situation, which is IRS peak processing time in which, yes, 18 the Postal Service can exert some influence but cannot 19 20 dictate to the IRS what staffing levels they will maintain

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and cannot force the IRS to sit present while the Postal

manifest that includes each article number for each piece,

and the IRS signs that manifest, acknowledging acceptance of

In this case, the Postal Service does present a

Service requires them to go through these one by one.

21

22

23

24 25

- 1 each of those articles.
- Q And the cost of the system is the possibility that
- 3 the date of receipt that's stamped on the return receipt
- 4 will not be the correct one.
- 5 A But again, procedures have been put in place to
- 6 guard against that eventuality.
- 7 Q And every facility that you spoke with had this
- 8 procedure in place?
- 9 A The ones I spoke to, yes.
- 10 Q And you got no sense from them what percentage of
- 11 the return receipts they checked or whether they did it at
- only certain times of the year?
- 13 A I don't know what you mean exactly, what
- 14 percentage they checked.
- 15 Q Well, did they verify the dates on 10 percent of
- 16 the return receipts or 90 percent of them?
- 17 A I didn't ask for specific numbers. The ones that
- 18 I asked indicated that they had personnel on-site at the IRS
- 19 to do quality control checks, but I did not press them for
- 20 specific amounts.
- 21 Q So, checks mean sometime but not always, not
- 22 everything.
- 23 A Well, again, it's not a 100-percent verification
- 24 process, no.
- 25 Q Who has the burden of proof of showing that return

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ERROR-IN-THE-VARIABLES BIAS IN NONLINEAR CONTEXTS'

BY ZVI GRILICHES AND VIDAR RINGSTAD

It is well known that if some of our "independent" variables are subject to random errors of measurement, the respective regression coefficients are likely to be biased towards zero. It is not clear, however, what happens if the same error-ridden variables are used to estimate a more complicated, nonlinear relation. It is the purpose of this note to investigate this problem for a very simple type of nonlinearity and to indicate, not surprisingly, that matters only get worse.

Consider the following simple "true" model, $y = \alpha + \beta x + \gamma x^2 + e$, with $Ee = Eex = Eex^2 = 0$. This model could be interpreted as the Kmenta [2] approximation to the CES production function, if we define $y = \ln Q/L$ and $z = \ln K/L$. Unfortunately, we may not be able to observe the true x, but only z = x + v where v is a random error of measurement assumed to be independent of x (Exv = 0). What then is the relationship between the regression coefficients estimated using the observed variables $y = \alpha + \beta z + \gamma z^2 + \alpha$ and the true parameters β and γ ? We are particularly interested in the properties of our estimator of γ , since it will be our only indication of the nonlinearity in the relation. To answer this, we first have to rewrite the true relationship in terms of the observed variables

$$y = \alpha + \beta z + \gamma z^2 + [-\beta v - \gamma v^2 - 2\gamma xv + e]$$

where the terms inside the brackets constitute the new disturbance which is clearly not independent of z or z^2 .

We also have to make some assumptions about the distributions of the various variables. We shall make strong assumptions which will enable us to get exact results, but we believe that our general conclusions are not very dependent on these specific assumptions. We shall assume, as is usual in such contexts, that the error v has a zero mean and is normally distributed. In addition, we shall assume that x, the true (systematic) part of z, is also normally distributed, and hence so is z. (In terms of our example, we assume that both the true and the measured K/L are distributed lognormally.) Actually what we need here is only the assumption of symmetry of the distribution of x. Normality implies it but is not necessary for it. We shall use the assumption of normality later on, however, to get a particularly convenient form for our final result. The assumption of symmetry is a reasonable general assumption. It simplifies the algebra enormously by eliminating all odd moments. In a sense $E(x - \bar{x})(x - \bar{x})^2 = 0$ is the best possible case for (second order) nonlinear estimation, as it abstracts from any multicollinearity problems.

Assume also that we measure the variables so that $\bar{z}=0$ and hence $\mu=\bar{x}=0$, and that we parameterize our problem in such a way that $\sigma_z^2=1$, $\sigma_v^2=\lambda<1$, and hence $\sigma_x^2=1-\lambda<1$. Thus

$$x \sim N(0, 1 - \lambda),$$

$$v \sim N(0, \lambda),$$

$$z \sim N(0, 1),$$

and therefore

$$z^2 \sim \chi^2(1, 2),$$

 $v^2 \sim \chi^2(\lambda, 2\lambda^2).$

¹ This note is a byproduct of a larger study, Economies of Scale and the Form of the Production Function, forthcoming, which has been supported by the Norway Central Bureau of Statistics and by grants from the Ford and National Science (GS 712 and GS 2026X) Foundations.

Now, we know (see [1, 3]) that

$$E(\hat{\beta} - \beta) = -\beta b_{vz+z^2} - 2\gamma b_{(xv)z+z^2} - \gamma b_{v^2z+z^2},$$

$$E(\hat{\gamma} - \gamma) = -\beta b_{vz+z} - 2\gamma b_{(xv)z^2+z} - \gamma b_{v^2z+z},$$

where, for example, $b_{vz cdot z^2}$ is the (partial) regression coefficient of z in the (auxiliary) regression of v on z and z^2 .

Since under our assumption of symmetry $Ezz^2 = 0$, all of these partial regression coefficients are equal to the corresponding simple (first order) ones. Moreover, given these same assumptions

$$Cov(xv)z = [Cov x^2v + Cov xv^2] = 0,$$

and similarly

$$Cov v^2 z = Cov vz^2 = 0.$$

Therefore

$$p\lim(\hat{\beta} - \beta) = -\beta b_{vz},$$

$$p\lim(\hat{\gamma} - \gamma) = -2\gamma b_{(zv)tz^2} - \gamma b_{v^2z^2}.$$

We now use the assumption of normality, which gives us simple relationships between the variance of a variable and the variance of its square, and our definitions ($\sigma_z^2 = 1$ and $\sigma_v^2 = \lambda$), to get

$$b_{vz} = \lambda,$$

$$b_{(xv)z^2} = \frac{\text{Cov}(xv)z^2}{\text{Var }z^2} = \frac{2(Ex^2)(Ev^2)}{2} \simeq \lambda(1 - \lambda),$$

$$b_{v^2z^2} \simeq \frac{\text{Var }v^2}{2} = \lambda^2.$$

Hence, plim $(\hat{\beta} - \beta) = -\beta \lambda$, which is the same result as in the bivariate case (since $Ezz^2 = 0$) but

$$p\lim (\hat{y} - y) = -2\gamma \lambda (1 - \lambda) - \gamma \lambda^2 = -\gamma \lambda (2 - \lambda).$$

We can rewrite this approximately as $\beta \sim \beta(1-\lambda)$ and $\gamma \sim \gamma(1-2\lambda+\lambda^2) = \gamma(1-\lambda)^2$. That is, in the presence of errors in variables, the coefficient of the linear term is biased toward zero by the factor $(1-\lambda)$, where λ is the fraction of error variance in the total variance in the observed variable. At the same time, the nonlinear term (the coefficient of the square of the variable in question) is also biased towards zero but as the square of the bias factor of the linear term. Thus, the problem of errors-in-variables is significantly more serious for the nonlinear terms. For example if $\lambda = .2$, $\beta/\beta \sim .8$ but $\gamma/\gamma \sim .64$; if $\lambda = .4$, $\beta/\beta \sim .6$ but $\gamma/\gamma \sim .36$, and if $\lambda = .6$, $\beta/\beta \sim .4$ while $\gamma/\gamma \sim .16$.

In the Kmenta CES example, $\gamma = -1/2\rho\beta(1-\beta)$, where the elasticity of substitution $\sigma = 1/(1+\rho)$. Let the true $\sigma = \frac{1}{2}$ (hence $\rho = 1$) and $\beta = \frac{1}{2}$; then the true $\gamma = -.125$. But if λ were equal to $\frac{1}{2}$, then $\hat{\gamma} \sim -.031$. We are doubly in trouble here. Not only are we trying to

² If the x's are not normal but still symmetric, we can write $\text{Var } x^2 = k2(1-\lambda)^2$ where k=1 if $x \sim N(0, 1-\lambda)$. Then $\text{Var } z^2 = 2d$, where $d=k-(k-1)(2\lambda-\lambda^2)>1$ if k>1 and vice versa. Given this apparatus, we get d in the denominator of the plim $(\gamma^2 - \gamma)$ expression and our last formula becomes

$$\hat{\gamma} \sim \gamma \left(1 - \frac{2\lambda - \lambda^2}{d}\right) = \gamma \frac{(1 - \lambda)^2}{1 - [(k - 1)/k](2\lambda - \lambda^2)}.$$

implying that the error-bias in 9 would be smaller if the true x's are more than normally spread out in the sample and larger if the true spread in x's is less than that.

estimate a relatively small coefficient (even without errors in z, the t ratio for estimates of y will be less than one-half of the t ratio for β) but the presence of random errors in the measurement of this variable will make its coefficient even smaller (reduce it to a quarter of its true size for $\lambda = .5$).³

All of the above discussion has been in terms of simple regression with an added square term. It can be viewed, however, as an approximation to the estimation of more general nonlinear models. For example, the Kmenta model mentioned above has been interpreted as a Taylor series approximation (around $\rho = 0$) for the logarithm of the CES production function

$$Q = A[\beta K^{-\rho} + (1-\beta)L^{-\rho}]^{-1/\rho}e^{\mu}.$$

This function can also be estimated directly by various nonlinear methods.4 While we have not proven this, we expect that our argument applies equally well to direct nonlinear estimates of curvature parameters such as ρ , since under a wide range of circumstances the two procedures yield very similar results.

In short, errors in variables are bad enough in linear models. They are likely to be disastrous to any attempts to estimate additional nonlinearity or curvature parameters.

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³ In our example $\gamma = -1/4\beta$. In the no error of measurement case, Var x = 1 and Var $x^2 = 2$. Then $t_{\beta}^2 = (\beta^2 \operatorname{Var} x)/\sigma_e^2$, $t_{\gamma}^2 = \gamma^2 \operatorname{Var} x^2/\sigma_e^2$, and hence $t_{\gamma}/t_{\beta} = \sqrt{2}/4 \simeq .35$.

See Thornber [4] for a discussion of other difficulties of estimating ρ or σ from such models. He shows that inferences about σ are likely to be very poor in small samples, since the likelihood function with respect to a does not possess moments of any order. This is a consequence of the nonzero probability for any sample of its having been generated by a population with $\sigma = 0$ or $\sigma = \infty$.

Chapter 25

ECONOMIC DATA ISSUES

ZVI GRILICHES•

Harvard University

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most neighbours for 43

bureaus, survey research centers, and similar institutions, and is divorced from the ity for the quality of the collected material is still largely delegated to census purpose ones of their own, in general, the data collection and thus the responsibilnee of surveys in recent years and even designed and commissioned a few special bisection of the observations they report. While economists have increased their biolessional observers and who do not have any stake in the correctness and collected (or often more correctly "reported") by firms and persons who are not vised by those who will be doing the hast data analysis. Economic data tend to be professionals themselves, or by others who have been trained by and are superprojogy, or even psychology where the "facts" tend to be recorded by the observational ones rather than experimental) such as archeology, astrophysics, coment plant) in this we differ quite a bit from other sciences (including for the cement industry from Census data without ever having been inside a pittle about what is really going on (e.g. when we estimate a production function directly; we did not design the measurement instruments; and, often we know trom the underlying facts we are trying to explain. We did not observe them information in all the chall, because of this, we lead a somewhat remote existence "We" try to do the best with what we get, to find the grain of relevant "They" collect the data and "they" are responsible for all of their imperfections. data collection. I hus, there grew up a separation of roles and responsibility, statistical agencies, and especially not in the sections that were responsible for until quite recently, econometricians were not to be found inside the various

as opervable and what kind of data may be available ing agencies, and push us fowards formulating theories with more regard to what more humble, restrain our confinuing atlacks on the various official data producindividual. Thinking about such "alibi-removing" questions should make us a bit ocal number of the level for "human capital" or "permanent income" of an think of the right series of questions, answers to which would yield an unequivempirical counterparts, For example, even with a large budget, it is difficult to their theories in non-testable terms, using variables for which it is hard to find claborate models allow for, and partly also because economists lend to lormulate pecause the world is much more complicated than even some of our more pow to sek the right question and to collect relevant answers. In part this 15 some humility ' Even with relatively large budgets, it was not easy to figure out inter out to be much more difficult than was thought originally, and laught us become involved in the primary data collection process. Once attempted, the Job different governmental programs, that econometric professionals had actually experiments and various longitudinal surveys intended to follow up the effects of It is only relatively recently, with the initiation of the negative income tax

direct supervision and responsibility of the analyzing team.

test t ascent pure meansness and

1. Introduction: Data and econometricians - the uneasy alliance

Broom for spail ye deliver the rate of bricks Cio therefore now, and work, for there shall no straw he Let us go and do sacrifice to the Lord But he said. Ye are idle, ye are idle. Therefore ye sav. is in thine own people to us, Make brick, and behold thy servants are beaten, but the fault there is no straw three note thy servings on se 2226. unto Pharach, saying, Wherefore dealest thou thus with thy servants? Then the officers of the children of basel came and erred

sets of our own, Most of our work is on "found" data, data that have been it, in getting involved in the grubby task of designing and collecting enginal data perhaps it is not all that surprising that we have shown little interest in improving Cincen that it is the "badress" of the data that provides us with our living. ised experiments, there would be hardly room for a separate field of econometries in the first place. If the data were perfect, collected from well designed randomdata. We tend to forget that these imperfections are what gives us our legitimacy question remains unresolved because of "multicollinearity" or other sing of the trouble. Their imperfection makes our job difficult and often impossible. Many a economists purport to clucidate. At the other level, they are the source of all our level, the "data" are the world that we want to explain, the basic facts that pronometricians have an ambivatent attitude towards economic data. At one

bobnjajiou unupers and production and expenditure patterns to be used primindexes and national income accounts senes; supplemented by periodic surveys of with the primary purpose of producing aggregate level indicators such as price ments were collecting various quantity and price series on a continuous basis, animeys, by the middle 1940s the overall economic data pattern was set; governwere various Censuses, family expenditure surveys, and larm cost and production population counts, and price surveys, the earliest large scale data collection efforts buces and levels of production of major commodities, Besides (ax records, tal activities: tax and customs collections. Early on, interest was expressed in Economic data collection started primarily as a hyproduct of other governmencollected by somebody else, often for quite different purposes.

were analyzed. With a few notable exceptions, such as France and Norway, and A pattern was also set in the way the data were collected and by whom they accessible, except in some specific sub-areas, such as agricultural economics.

auth in abdating the various aggregate series. Little microdata was published or

5 θείου το ελίστε και πο ομέσια και μετακ μια Απέλ μα μετεί το και μια και το και το και συν regional amounted in hinner to amore either to the first that the property of the property of the control of th

Even allowing for such reservations there has been much progress over the years as a result of the enormous increase in the quantity of data available to us, in our ability to manipulate them, and in our understanding of their limitations. Especially noteworthy have been the development of various longitudinal microdata sets (such as the Michigan PSID tapes, and Ohio State NLS surveys, the Wisconsin high school class follow-up study, and others), the computerization of the more standard data bases and their easier accessibility at the micro, individual response level (I have in mind here such developments as the Public Use Samples from the U.S. Population Census and the Current Population Surveys) 4 Unfortunately, much more progress has been made with labor force and income type data, where the samples are large, than in the availability of firm and other market transaction data. While significant progress has been made in the collection of financial data and security prices, as exemplified in the development of the CRISP and Compustat data bases which have had a tremendous impact on the field of finance, we are still in our infancy as far as our ability to interrogate and get reasonable answers about other aspects of firm behavior is concerned. Most of the available microdata at the firm level are based on legally required responses to questions from various regulatory agencies who do not have our interests exactly in mind.

We do have, however, now a number of extensive longitudinal microdata sets which have opened a host of new possibilities for analysis and also raised a whole range of new issues and concerns. After a decade or more of studies that try to use such data, the results have been somewhat disappointing. We, as econometricians, have learned a great deal from these efforts and developed whole new subfields of expertise, such as sample selection bias and panel data analysis. We know much more about these kinds of data and their limitations but it is not clear that we know much more or more precisely about the roots and modes of economic behavior that underlie them.

The encounters between econometricians and data are frustrating and ultimately unsatisfactory both because econometricians want too much from the data and hence tend to be disappointed by the answers, and because the data are incomplete and imperfect. In part it is our fault, the appetite grows with eating. As we get larger samples, we keep adding variables and expanding our models, until on the margin, we come back to the same insignificance levels.

There are at least three interrelated and overlapping causes of our difficulties: (1) the theory (model) is incomplete or incorrect; (2) the units are wrong, either at too high a level of aggregation or with no way of allowing for the heterogeneity of responses; and, (3) the data are inaccurate on their own terms, incorrect relative

to what they purport to measure. The average applied study has to struggle with all three possibilities.

At the macro level and even in the usual industry level study, it is common to assume away the underlying heterogeneity of the individual actors and analyze the data within the framework of the "representative" firm or "average" individual, ignoring the aggregation difficulties associated with such concepts. In analyzing microdata, it is much more difficult to evade this issue and hence much attention is paid to various individual "effects" and "heterogeneity" issues. This is wherein the promise of longitudinal data lies - their ability to control and allow for additive individual effects. On the other hand, as is the case in most other aspects of economics, there is no such thing as a free lunch: going down to the individual level exacerbates both some of the left out variables problems and the importance of errors in measurement. Variables such as age, land quality, or the occupational structure of an enterprise, are much less variable in the aggregate. Ignoring them at the micro level can be quite costly, however. Similarly, measurement errors which tend to cancel out when averaged over thousands or even millions of respondents, loom much larger when the individual is the unit of analysis.

It is possible, of course, to take an alternative view: that there are no data problems only model problems in econometrics. For any set of data there is the "right" model. Much of econometrics is devoted to procedures which try to assess whether a particular model is "right" in this sense and to criteria for deciding when a particular model fits and is "correct enough" (see Chapter 5, Hendry, 1983 and the literature cited there). Theorists and model builders often proceed, however, on the assumption that ideal data will be available and define variables which are unlikely to be observable, at least not in their pure form. Nor do they specify in adequate detail the connection between the actual numbers and their theoretical counterparts. Hence, when a contradiction arises it is then possible to argue "so much worse for the facts." In practice one cannot expect theories to be specified to the last detail nor the data to be perfect or of the same quality in different contexts. Thus any serious data analysis has to consider at least two data generation components: the economic behavior model describing the stimulusresponse behavior of the economic actors and the measurement model, describing how and when this behavior was recorded and summarized. While it is usual to focus our attention on the former, a complete analysis must consider them both.

In this chapter, I discuss a number of issues which arise in the encounter between the econometrician and economic data. Since they permeate much of econometrics, there is quite a bit of overlap with some of the other chapters in the Handbook. The emphasis here, however, is more on the problems that are posed by the various aspects of economic data than on the specific technological solutions to them

See Borus (1982) for a recent survey of longitudinal data ser-

⁴ This survey is, perforce, centered on U.S. data and experience, which is what I am most familiar with. The overall developments, however, have followed similar patterns in most other countries.

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Suprigues /

bumsily observations and the final aggregate numbers is quite tenuous and often accounts and other similar data bases, where the link between the original replicable. This is even more true at the aggregated level of national income brocedure for creating them is rarely described in full detail and is unlikely to be case, are probably quite satisfactory for the uses they are put to, but the yield the final official "estimate" for the state as a whole. The final results, in this previous years, and a variety of informal Bayes-like smoothing procedures to reports on grain shipments to and from elevators, benchmark census data from rather complicated process of blending sample information on physical yields, a particular year is not the result of ducet measurement but the outcome of a For example, the official estimate of total com production in the State of Iowa in They have usually afready undergone several levels of processing or labrication. microtheories are denominated. Most of our data are not of this sort, however, macto information that they receive). They are the units in which most of our and the information available to them (though individuals are also affected by the These are the basic units of information about the behavior of economic actors stock on the New York Stock Exchange on December 31 as primary observations. ph a battichlat individual in a survey or the closing price of a specific common biases and errors, one may still think of reports of hours worked during last week actual phenomenon being measured. Even though they may be subject to various The level of fabrication dimension refers to the "closeness" of the data to the

42 Fit as they go, they do not really mean what we thought they didexamble prings up the point that while particular numbers may be indeed correct. inducing concountant cycles in the actual number of patents granted. This last budgetary and other reasons, their number has gone through several cycles, strongly on the total number of patent examiners available to do the job fror patents granted by the U.S. Patent Office in a particular year depends rather the data generating institutions themselves, For example, the total number of doubt - use a growth curve.") Some senes may fluctuate because of fluctuations in across a circular instructing the state agricultural statisticians: "When in nubnphaped data on the diffusion of hybrid com at the USDA when I came (This was brought forceably home to me many years ago while collecting their construction talker than a reflection of the underlying economic reality. economic series may be the consequence of the smoothing techniques used in data. For example, some of the time series properties of the major published the data generating mechanism, by the procedures used to collect and process the remembered is that the final published results can be affected by the properties of prior information and result in a more reliable final result. What needs to be tion and the informal and formal smoothing procedures may be based on correct than the primary ones. Often they are better, Errors may be reduced by aggrega-I do not want to imply that the aggregate numbers are in some sense worse

After a brief review of the major classes of economic data and the problems that are associated with using and interpreting them, I shall focus on issues that are associated with using erroneous or partially missing data, discuss several empirical examples, and close with a few final remarks.

2. Economic data: An overview

Data: fr. Latin, plural of datum - given Observation: fr. Latin observare - to guard, watch.

It is possible to classify economic data along several different dimensions: (a) Substantive: Prices, Quantities, Commodity Statistics, Prices versus expectations about them, actual wages versus self reported opinions about well being; (c) Type and periodicity: Time series versus eross-sections; monthly, quarterly, or annual; (d) Level of aggregation: Individuals, families, or firms (micro), and districts, sectors, see whole countries (macro); (c) Level of labrication: the aggregation; or whole countries (macro); (c) Level of labrication:

As noted earliet, the bulk of economic data is collected and produced by various governmental bodies, often as a py-product of their other activities. Roughly speaking, there are two major types of economic data: aggregate time series on prices and quantities at the commodity, industry, or country level, and periodic surveys with much more individual detail. In recent years, as various data bases became computerized, economic analysts have gained access to the underlying microdata, especially where the governmental reports are based on periodic survey results. This has led to a great flowering of econometric work on various microdata sets including longitudinal panels.

The level of aggregation dimension and the micro-macro dichotomy are not exactly the same. In fact, much of the "micro" data is already aggregated. The typical U.S. firm is often an amalgam of several enterprises and some of the larger ones may exceed in size some of the smaller countries or states. Similarly, been aggregated over a number of individual family members. Annual income consumer surveys often report family expenditure or income data which have and total consumption numbers are also the result of aggregation over more detailed time periods, such as months or weeks, and over a more detailed eline periods, such as months or weeks, and over a more detailed detailed time periods, such as months or weeks, and over a more detailed detailed time periods, such as months or weeks, and over a more detailed distinction to between the level of aggregation at which the theoretical model is delined and expected to be valid and the level of aggregation of the available data have not really received the attention they deserve (see Chapters 20 and 30 for more discussion and some specific examples)

Such considerations lead one to consider the rather amorphous notion of data "quality." Ultimately, quality cannot be defined independently of the intended use of the particular data set. In practice, however, data are used for multiple purposes and thus it makes some sense to indicate some general notions of data quality. Earlier I listed extent, reliability, and validity as the three major dimensions along which one may judge the quality of different data sets. Extent is a synonym for richness: How many variables are present, what interesting questions had been asked, how many years and how many firms or individuals were covered? Reliability is actually a technical term in psychometrics, reflecting the notion of replicability and measuring the relative amount of random measurement error in the data by the correlation coefficient between replicated or related measurement of the same phenomenon. Note that a measurement may be highly reliable in the sense that it is a very good measure of whatever it measures, but still be the wrong measure for our particular purposes.

This brings us to the notion of validity which can be subdivided in turn into representativeness and relevance. I shall come back to the issue of how representative is a body of data when we discuss issues of missing and incomplete data. It will suffice to note here that it contains the technical notion of coverage: Did all units in the relevant universe have the same (or alternatively, different but known and adjusted for) probability of being selected into the sample that underlies this particular data set? Coverage and relevance are related concepts which shade over into issues that arise from the use of "proxy" variables in econometrics. The validity and relevance questions relate less to the issue of whether a particular measure is a good (unbiased) estimate of the associated population parameter and more to whether it actually corresponds to the conceptual variable of interest. Thus one may have a good measure of current prices which are still a rather poor indicator of the currently expected future price and relatively extensive and well measured IQ test scores which may still be a poor measure of the kind of "ability" that is rewarded in the labor market.

3. Data and their discontents

My father would never eat "cutlets" (minced meat patties) in the old country. He would not eat them in restaurants because he didn't know what they were made of and he wouldn't eat them at home because he did.

AN OLD FAMILY STORY

I will be able to touch on only a few of the many serious practical and conceptual problems that arise when one tries to use the various economic data sets. Many of these issues have been discussed at length in the national income and growth measurement literature but are not usually brought up in standard economictries

courses or included in their curriculum. Among the many official and semi-official data base reviews one should mention especially the Creamer GNP Improvement report (U.S. Department of Commerce, 1979), the Rees committee report on productivity measurement (National Academy of Sciences, 1979), the Stigler committee (National Bureau of Economic Research, 1961) and the Ruggles (Council on Wage and Price Stability, 1977) reports on price statistics, the Gordon (President's Committee to Appraise Employment Statistics, 1962), and the Levitan (National Committee on Employment and Unemployment Statistics, 1979) committee reports on the measurement of employment and unemployment, and the many continuous and illuminating discussions reported in the proceedings volumes of the Conference on Research in Income and Wealth, especially in volumes 19, 20, 22, 25, 34, 38, 45, 47, and 48 (National Bureau of Economic Research, 1957...1983). All these references deal almost exclusively with U.S. data, where the debates and reviews have been more extensive and public, but are also relevant for similar data elsewhere.

At the national income accounts level there are serious definitional problems about the borders of economic activity (e.g. home production and the investment value of children) and the distinction between final and intermediate consumption activity (e.g. what fraction of education and health expenditures can be thought of as final rather than intermediate "goods" or "bads"). There are also difficult measurement problems associated with the existence of the underground economy and poor coverage of some of the major service sectors. The major serious problem from the econometric point of view probably occurs in the measurement of "real" output, GNP or industry output in "constant prices," and the associated growth measures. Since most of the output measures are derived by dividing ("deflating") current value totals by some price index, the quality of these measures is intimately connected to the quality of the available price data. Because of this, it is impossible to treat errors of measurement at the aggregate level as being independent across price and "quantity" measures.

The available price data, even when they are a good indicator of what they purport to measure, may still be inadequate for the task of deflation. For productivity comparisons and for production function estimation the observed prices are supposed to reflect the relevant marginal costs and revenues in a, at least temporary, competitive equilibrium. But this is unlikely to be the case in sectors where output or prices are controlled, regulated, subsidized, and sold under various multi-part tariffs. Because the price data are usually based on the pricing of a few selected items in particular markets, they may not correspond well to the average realized price for the industry as a whole during a particular time period, both because "easily priced" items may not be representative of the average price movements in the industry as a whole and because many transactions are made with a lag, based on long term contracts. There are also problems associated with getting accurate transactions prices (Kruskal and Telser, 1960 and

individuals and cultures.

until the early 1970s, at which point a swrich was made to a price index based on data from the CAB on purchase prices for "identical" models, missing thereby the major gains that occurred from the introduction of the jet engine, and the various improvements in operating efficiency over time. One could go on adding to this gallery of horror stories but the main point to be made here is not that a particular price index is biased in one or another direction. Rather, the point is measuring adequately the underlying notion of a price change for a well specified, unchanging, commodity or service being transacted under identical conditions and terms in different time periods. The particular time series may indeed be quite a good measure of it, or at least better than the available alternatives, but

weighted index of gasoune engine, metal door, and telephone equipment prices

variable to the desured but not actually observed correct version of this variable.

The issues discussed above affect also the construction and use of various "capital" measures in production function studies and productivity growth analyses. Besides the usual aggregation issues connected with the "existence" of analyses. Besides the usual aggregation issues connected with the "existence" of an unambiguous capital concept (see Diewert, 1980 and Fisher, 1969 on this) the available measures suffer from potential quality change problems, since they are usually based on some cumulated function of past investment expenditures deflated by some combination of available price indexes. In addition, they are also based on rather arbitrary assumptions about the pattern of survival of machines over time and the time pattern of deterioration in the flow of their services. The available information on the treasonableness of such assumptions is very sparse, ancient, and flimsy. In some contexts it is possible to estimate the appropriate pattern from the data rather than impose them a priori. I shall appropriate pattern from the data rather than impose them a priori. I shall appropriate pattern from the data rather than impose them a priori. I shall

needs to append to the model an equation connecting the available measured

envisioned by the model to be estimated or by the theory under test. If not, one

generate the series do lead to a variable that is close enough to the concept

each case requires a serious examination whether the actual procedures used to

present an example of this type of approach below.

Similar issues arise also in the measurement of labor inputs and associated variables at both the macro and micro levels. At the macro level the questions revolve about the appropriate weighting to be given to different types of labor: young - old, male- female, black - white, educated vs. uncducated, and so forth. The direct answer here as elsewhere is that they should be weighted by their appropriate marginal prices but whether the observed prices actually reflect spropriate marginal prices in their respective marginal productivities is correctly the underlying differences in their respective marginal productivities is one of the more hotly debated topics in labor economics. (See Griliches, 1970 on the courselon distinction and Medoff and Abraham, 1980 on the age distinction are the education distinction and Medoff and Abraham, 1980 on the age distinction is

For a reveal review and reconstruction of the price indexes for durable producer goods see ζ isothon's (inducer group).

Stigler and Kindahl, 1970), but the major difficulty arises from getting comparable prices over time, from the continued change in the available set of commodities, the "quality change" problem.

"Quality change" is actually a special version of the more general comparability problem, the possibility that similarly named items are not really similar, either across time or individuals. In many cases the source of similarly sounding items is quite different. Employment data may be collected from plants (establishments), companies, or households. In each case the answer to the same question may have a different meaning. Unemployment data may be reported by a teenager different meaning. Unemployment data may both differ and be tempted by a brong. The wording of the question defaining unemployment may have changed over time and so should also the interpretation of the reported statistic. The context in which a question is asked, its position within a series of questions on a survey, and the willingness to answer some of the questions may all be changing over time making it difficult to maintain the assumption that the reported numbers in fact relate to the same underlying phenomenon over time or across numbers in fact relate to the same underlying phenomenon over time or across

pies of this approach to price measurement. (1983), Rosen (1974) and Triplett (1975) for expositions, discussions, and examthan in the construction of price deflator indexes, See Unliches (1971), Gordon mney more widely in 1800r economics and in the analyses of real estate values which incorporate it into their construction procedures. Actually, it has been used type of an approach are quite severe and there are very few official price indexes shbrosch to buce messmement. The data requirements for the application of this Court (1936) and revived by Griliches (1961) has become known as the "hedonic" relevant comparison period. This approach, pioneered by Waugh (1928) and use the resulting estimates to impute a price to the missing model or variety in the specifications), estimate the price-characteristics relationship econometrically and ity differ only along a smaller number of relevant dimensions (characteristics, stonng this problem by assuming that the many different varieties of a commoddifferent times and in different places. Conceptually one might be able to get biopinate pricing comparisons because the same varieties are not available at ther sie changing over time and that often it is impossible to construct ap-The common notion of quality change relates to the fact that many commod-

While the emergence of this approach has sensitized both the producers and the consumers of price data to this problem and contributed to significant improvements in data collection and processing procedures over time, it is fair to note that much still remains to be done. In the U.S. GNP deflation procedures, the price of computers has been kept constant since the early 1960s, for lack of an agreement of what to do about it, resulting in a significant underestimate in the growth of real GNP during the last two decades. Similarly, for lack of a more appropriate price index, aircraft purchases had been deflated by an equally

Connected to this is also the difficulty of getting relevant labor prices. Most of the usual data sources report or are based on data on average annual, weekly, or hourly earnings which do not represent adequately either the marginal cost of a particular labor hour to the employer or the marginal return to a worker from the additional hour of work. Both are affected by the existence of overtime premia, fringe benefits, training costs, and transportation costs. Only recently has an employment cost index been developed in the United States. (See Triplett, 1983 on this range of issues.) From an individual worker's point of view the existence of non-proportional tax schedules introduces another source of discrepancy between the observed wage rates and the unobserved marginal after tax net returns from working (see Hausman, 1982, for a more detailed discussion).

While the conceptual discrepancy between the desired concepts and the available measures dominates at the macro level the more mundane topics of errors of measurement and missing and incomplete data come to the fore at the micro, individual survey level. This topic is the subject of the next section.

4. Random measurement errors and the classic EVM

To disavow an error is to invent retroactively Goethe

While many of the macro series may be also subject to errors, the errors in them rarely fit into the framework of the classical errors-in-variables model (EVM) as it has been developed in econometrics (see Chapter 23 for a detailed exposition). They are more likely to be systematic and correlated over time. Micro data are subject to at least three types of discrepancies, "errors," and fit this framework much better:

- (a) Transcription, transmission, or recording error, where a correct response is recorded incorrectly either because of clerical error (number transposition, skipping a line or a column) or because the observer misunderstood or misheard the original response.
- (b) Response or sampling error, where the correct underlying value could be ascertained by a more extensive sampling, but the actual observed value is not equal to the desired underlying population parameter. For example, an IQ test is based on a sample of responses to a selected number of questions. In principle, the mean of a large number of tests over a wide range of questions would

converge to some mean level of "ability" associated with the range of subjects being tested. Similarly, the simple permanent income hypothesis would assert that reported income in any particular year is a random draw from a potential population of such incomes whose mean is "permanent income." This is the case where the observed variable is a direct but fallible indicator of the underlying relevant "unobservable," "latent factor" or variable (see Chapter 23 and Griliches, 1974, for more discussion of such concepts).

(c) When one is lacking a direct measure of the desired concept and a "proxy" variable is used instead. For example, consider a model which requires a measure of permanent income and a sample which has no income measures at all but does have data on the estimated market value of the family residence. This housing value may be related to the underlying permanent income concept, but not clearly so. First, it may not be in the same units, second it may be affected by other variables also, such as house prices and family size, and third there may be "random" discrepancies related to unmeasured locational factors and events that occurred at purchase time. While these kinds of "indicator" variables do not fit strictly into the classical EVM framework, their variances, for example, need not exceed the variance of the true "unobservable," they can be fitted into this framework and treated with the same methods.

There are two classes of cases which do not really fit this framework: Occasionally one encounters large transcription and recording errors. Also, sometimes the data may be contaminated by a small number of cases arising from a very different behavioral model and/or stochastic process. Sometimes, these can be caught and dealt with by relatively simple data editing procedures. If this kind of problem is suspected, it is best to turn to the use of some version of the "robust estimation" methods discussed in Chapter 11. Here we will be dealing with the more common general errors-in-measurement problem, one that is likely to affect a large fraction of our observations.

The other case that does not fit our framework is where the true concept, the unobservable is distributed randomly relative to the measure we have. For example, it is clear that the "number of years of school completed" (S) is an erroneous measure of true "education" (E), but it is more likely that the discrepancy between the two concepts is independent of S rather than E. I.e. the "error" of ignoring differences in the quality of schooling may be independent of the measured years of schooling but is clearly a component of the true measure of E. The problem here is a left-out relevant variable (quality) and not measurement error in the variable as is (years of school). Similarly, if we use the forecast of some model, based on past data, to predict the expectations of economic actors, we clearly commit an error, but this error is independent of the forecast level (if this forecast is optimal and the actors have had access to the same information). This type of "error" does not induce a bias in the estimated coefficients and can be incorporated into the standard disturbance framework (see Berkson, 1950)

^{*}For an "error analysis" of national income account data based on the discrepancies between preliminary and "final" estimates see Cole (1969), Young (1974), and Haituvsky (1972). For an earlier more detailed evaluation based on subjective estimates of the differential quality of the various "ingredients" (series) of such accounts see Kuznets (1954, chapter 12).

(9°p)

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where p is the correlation between the two observed variables x1 and x2, and if

we scale the variables so that $\sigma_{x_1}^2 = \sigma_{x_2}^2 = 1$, then

 $plim(b_{y_1, c_1} - \beta_1) = -\beta_1 \lambda / (1 - \rho^2),$

thurs from their fluid fruits

(7.4)
$$(s_q - 1) \setminus A_l A_q = (s_q - s_{r_1 r_2} a)$$
 while
$$(s_q - 1) \setminus A_l A_q = (s_q - s_{r_1 r_2} a)$$
 where $s_q - s_{r_2 r_2} a$

p > 0), (see Griliches and Ringstad, 1971, Appendix C, and Fisher, 1980 for the other coefficients, with an opposite sign (provided, as is often the case, that That is, the bias in the coefficient of the erroneous variable is "transmitted" to the

If more than one independent variable is subject to error, the formulae become derivation of this and related formulae).

other) errors of measurement, and we have normalized the variables so that served and $x_1 = x_1 + \epsilon_1$, $x_2 = x_2 + \epsilon_2$, where the ϵ 's are independent (of each more complicated, but the basic pattern perzists. If both z₁ and z₂ are unob-

 $plim(b_{\chi^1,1}+\beta_1)=-\beta_1\lambda_1/(1-\rho^2)+\beta_2\lambda_2\rho/(1-\rho^2)$ (8.4) υ**ρ**ς) = ο', =], ιh¢π

$$\langle q - 1 \rangle \langle q_1 \wedge q_2 \rangle = -1 \langle q_1 \rangle \langle q_2 \wedge q_3 \rangle \langle q_1 \rangle \langle q_2 \rangle \langle q_2 \rangle \langle q_1 \rangle \langle q_2 \rangle \langle q_2 \rangle \langle q_1 \rangle \langle q_2 \rangle \langle q_2 \rangle \langle q_1 \rangle \langle q_2 \rangle \langle q_2 \rangle \langle q_2 \rangle \langle q_1 \rangle \langle q_2 \rangle \langle$$

the downward bias in the other coefficients caused by the errors in the other and attenuated by the fact that the particular variable compensates somewhat for variance of the true signal due to its intercorrelation with the other variable(s), bias is increased by the factor $1/(1-p^2)$, the reduction in the independent with a similar symmetric formula for plim δ_{y2-1} . Thus, in the multivariate case, the

sum of the estimated coefficients is always biased towards zero: variables. Overall, there is still a bias towards zero. For example, in this case the

 $p[m]((a_{y_1-1}+b_{y_2-1})-(\beta_1+\beta_2)]=-\{\beta_1\lambda_1+\beta_2\lambda_2\}/(1+p).$ (6 v)

p is defined as the intercorrelation between the observed x 's. The higher it is, the It is a declining function of ρ , for $\rho > 0$, which is reasonable it we remember that

smaller must be the tole of independent measurement errors in these variables.

by some transformations. For example, consider a quadratic equation in the The impact of errors in variables on the estimated coefficients can be magnified

13+ 2x + 2f + n = 4 unobserved true z:

(£.4)

(C.A)

(T)

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'3 + 12 = 1x

"bracketing" theorem

n + xq + D = y

,3 + 5d + B = y

presence of such errors. Estimating

(unless the two variables are uncorrelated). That is, if the true model is

dent variables (x_1) and x_2 , where only one (x_1) is subject to error, the coefficient These results generalize also to the multivariate case. In the case of two indepen-

regression of x on y, the slope coefficient is also biased towards zero, implying a

Frisch, 1934, Klepper and Leamer, 1983) that in the "other regression," the

this model one can ueat y and x symmetrically, it can be shown (Schultz, 1938,

is bissed towards zero, while the constant term is bissed away from zero. Since, in

error in the observed x series. The basic conclusion is that the OLS slope estimate

the OLS b, where h = o, var is a measure of the relative amount of measurement

where the true model is the one given above yields - Bh as the asymptotic bias of

the EVM for the standard OLS estimates in contexts where one has ignored the

linear regression model which requires that the "disturbance" e, the model

the required assumptions are not more difficult than those made in the standard

briefly various proposed solutions to the estimation problem in such models, but

the evidence for the existence of such errors further on, when we turn to consider

many contexts and not too far off for a variety of micro data sets. I will discuss

the model including their own past values. But it turns out to be very useful in

especially the assumption of the errors not being correlated with anything else in

correlation with either a or y. This is quite a restrictive set of assumptions, where e is a purely random i.i.d. measurement error, with Ee=0, and no

the absence of direct observations on z, and the availability of a fallible measure

The standard EVM assumes the existence of a true relationship

discrepancy, be uncorrelated with all the included explanatory variables.

It may be worthwhile, at this point, to summarize the main conclusions from

$$(4.4) \qquad \qquad (4.4)$$

of the other variable (the one not subject to errors of measurement) is also biased

 $f = \alpha + 1 x_1 d + 1 x_2 d + 1 x_3 + 1 x_4 + 1 x_5 d +$ (5.4)

$$x = z + t$$
.

substituted instead. If both z and e are normally distributed, it can be shown (Griliches and Ringstad, 1970) that

$$\operatorname{plim} \hat{b} = \beta(1 - \lambda), \tag{4.11}$$

while

$$p\lim \hat{c} = \gamma (1 - \lambda)^2.$$

where \hat{b} and \hat{c} are the estimated OLS coefficients in the $y = a + bx + cx^2 + u$ equation. That is, higher order terms of the equation are even more affected by errors in measurement than lower order ones.

The impact of errors in the levels of the variables may be reduced by aggregation and aggravated by differencing. For example, in the simple model $y = \alpha + \beta z + e$, x = z + e, the asymptotic bias in the OLS b_{yx} is equal to $-\beta \lambda$, while the bias of the first differenced estimator $\{y_i - y_{i-1} = b(x_i - x_{i-1}) + v_i\}$ is equal to $-\beta \lambda / (1-\rho)$ where ρ now stands for the first order serial correlation of the x's, and can be much higher than in levels (for $\rho > 0$ and not too small). Similarly, computing "within" estimates in panel data, or differencing across brothers or twins in micro data, can result in the elimination of much of the relevant variance in the observed x's, and a great magnification of the noise to signal ratio in such variables. (See Griliches, 1979, for additional exposition and examples.)

In some cases, errors in different variables cannot be assumed to be independent of each other. To the extent that the form of the dependence is known, one can derive similar formulae for these more complicated cases. The simplest and commonest example occurs when a variable is divided by another erroneous variable. For example, "wage rates" are often computed as the ratio of payroll to total man hours. To the extent that hours are measured with a multiplicative error, so will be also the resulting wage rates (but with opposite sign). In such contexts, the biases of (say) the estimated wage coefficient in a log-linear labor demand function will be towards -1 rather than zero.

The story is similar, though the algebra gets a bit more complicated, if the z's are categorical or zero-one variables. In this case the errors arise from misclassification and the variance of the erroneously observed x need not be higher than the variance of the true z. Bias formulae for such cases are presented in Aigner (1973) and Freeman (1984).

How does one deal with errors of measurement? As is well known, the standard EVM is not identified without the introduction of additional information, either in the form of additional data (replication and/or instrumental variables) or additional assumptions.

Procedures for estimation with known \(\lambda\)'s are outlined in Chapter 23. Occasionally we have access to "replicated" data, when the same question is asked on different occasions or from different observers, allowing us to estimate the variance of the "true" variable from the covariance between the different measures of the same concept. This type of an approach has been used in economics by Bowles (1972) and Borus and Nestel (1973) in adjusting estimates of parental background by comparing the reports of different family members about the same concept, and by Freeman (1984) on a union membership variable, based on a comparison of worker and employer reports. Combined with a modelling approach it has been pursued vigorously and successfully in sociology in the works of Bielby, Hauser, and Featherman (1977). Massagli and Hauser (1983), and Mare and Mason (1980). While there are difficulties with assuming a similar error variance on different occasions or for different observers, such assumptions can be relaxed within the framework of a larger model. This is indeed the most promising approach, one that brings in additional independent evidence about the actual magnitude of such errors.

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Almost all other approaches can be thought of as finding a reasonable set of instrumental variables for the problem, variables that are likely to be correlated with the true underlying z, but not with either the measurement error ε or the equation error (disturbance) ε . One of the earlier and simpler applications of this approach was made by Griliches and Mason (1972) in estimating an earnings function and worrying about errors in their ability measure (AFQT test scores). In a "true" equation of the form

$$y = \alpha + \beta s + \gamma a + \delta x + e, \tag{4.12}$$

where $y = \log$ wages, s =schooling, a =ability, and x =other variables, they substituted an observed test score t for the unobserved ability variable and assumed that it was measured with random error: $t = a + \epsilon$. They used then a set of background variables (parental status, regions of origin) as instrumental variables, the crucial assumption being that these background variables did not belong in this equation on their own accord. Chamberlain and Griliches (1975 and 1977) used "purged" information from the siblings of the respondents as instruments to identify their models (see also Chamberlain, 1971).

Various "grouping" methods of estimation, which use city averages (Friedman, 1957), industry averages (Pakes, 1983), or size class averages (Griliches and Ringstad, 1971), to "cancel out" the errors, can be all interpreted as using the classification framework as a set of instrumental dummy variables which are assumed to be correlated with differences in the underlying true values and uncorrelated with the random measurement errors or the transitory fluctuations.

²Grouping methods that do not use an "outside" grouping criterion but are based on grouping on a alone (or using its ranks as instruments) are not in general consistent and need not reduce the EV induced bias. (See Pakes, 1982)

The more complete MIMIC type models (Multiple indicators multiple causes model, see Hauser and Goldberger, 1971) are basically full information versions of the instrumental variables approaches, with an attempt to gain efficiency by specifying the complete system in greater detail and estimating jointly. In the Griliches – Mason example, such a model would consist of the following set of equations:

$$a = x\delta_1 + g$$
,
 $t = a + \epsilon$, (4.13)
 $s = x\delta_2 + \gamma_1 a + \nu$,
 $y = \beta s + \gamma_2 a + \epsilon$,

where a is an unobserved "ability" factor, and the "unique" disturbances g, e, v, and e are assumed all to be mutually uncorrelated. With enough distinct x's and $\delta_1 \neq \delta_2$, this model is estimable either by instrumental variable methods or maximum likelihood methods. The maximum likelihood versions are equivalent to estimating the associated reduced form system:

$$t = x\delta_1 + g + e,$$

$$s = x(\delta_2 + \gamma_1 \delta_1) + \gamma_1 g + v,$$

$$y = x[\delta_2 + (\gamma_1 \beta + \gamma_2) \delta_1] + (\gamma_1 \beta + \gamma_2) g + \beta v + e,$$
(4.14)

imposing the non-linear parameter restrictions across the equations and retrieving additional information about them from the variance—covariance matrix of the residuals, given the no-correlation assumption about the ε 's, g's, v's, and e's. It is possible, for example, to retrieve an estimate of $\beta + \gamma_1/\gamma_1$ from the variance—covariance matrix and pool it with the estimates derived from the reduced form slope coefficients. In larger, more over-identified models, there are more binding restrictions connecting the variance—covariance matrix of the residuals with the slope parameter estimates. Chamberlain and Griliches (1975) used an expanded version of this type of model with sibling data, assuming that the unobserved ability variable has a variance-components structure. Assness (1983) uses a similar framework and consumer expenditures survey data to estimate Engel functions and the unobserved distribution of total consumption.

All of these models rely on two key assumptions: (1) The original model $y = \alpha + \beta z + e$ is correct for all dimensions of the data. I.e. the β parameter is stable and (2) The unobserved errors are uncorrelated in some well specified known dimension. In cross-sectional data it is common to assume that the z's (the "true" values) and the e's (the measurement errors) are based on mutually independent draws from a particular population. It is not possible to maintain

this assumption when one moves to time series data or to panel data (which are a cross-section of time series), at least as far as the z's are concerned. Identification must hinge then on known differences in the covariance generating functions of the z's and the z's. The simplest case is when the e's can be taken as white (i.e. uncorrelated over time) while the z's are not. Then lagged x's can be used as valid instruments to identify β . For example, the "contrast" estimator suggested by Karni and Weisman (1974) which combines the differentially biased level (plim $b = \beta - \beta \lambda$) and first difference estimators [plim $b_A = \beta - \beta \lambda/(1 - \rho)$] to derive consistent estimators for β and λ , can be shown, for stationary x and y, to be equivalent (asymptotically) to the use of lagged x's as instruments.

While it may be difficult to maintain the hypothesis that errors of measurement are entirely white, there are many different interesting cases which still allow the identification of β . Such is the case if the errors can be thought of as a combination of a "permanent" error or misperception of or by individuals and a random independent over time error component. The first part can be encompassed in the usual "correlated" or "fixed" effects framework with the "within" measurement errors being white after all. Identification can be had then from contrasting the consequences of differencing over differing lengths of time. Different ways of differencing all sweep out the individual effects (real or errors) and leave us with the following kinds of bias formulae:

$$\begin{aligned} \text{plim } b_{1A} &= \beta \left(1 - 2\sigma_{\nu}^{2} / s_{1A}^{2} \right), \\ \text{plim } b_{2A} &= \beta \left(1 - 2\sigma_{\nu}^{2} / s_{2A}^{2} \right), \end{aligned} \tag{4.15}$$

where σ_s^2 is the variance of the independent over time component of the ϵ 's, 1d denotes the transformation $x_2 - x_1$ while 2Δ indicates differences taken two periods apart: $x_3 - x_1$ and so forth, and the s^2 's are the respective variances of such differences in x. (4.15) can be solved to yield:

$$\hat{\beta} = \frac{\omega_{2\Delta} - \omega_{1\Delta}}{s_{2\Delta}^2 - s_{1\Delta}^2} \quad \text{and} \quad \hat{\sigma}_{\nu}^2 = \frac{(\hat{\beta} - b_{2\Delta})s_{2\Delta}^2}{2\hat{\beta}}, \tag{4.16}$$

where ω_{jk} is the covariance of j period differences in y and x. This in turn, can be shown to be equivalent to using past and future x's as instruments for the first differences.

More generally, if one were willing to assume that the true r's are non-stationary, which is not unreasonable for many evolving economic series, but the measurement errors, the ϵ 's, are stationary, then it is possible to use panel data to identify the parameters of interest even when the measurement errors are corre-

^{*}See Griliches and Hausman (1984) for details, generalizations, and an empirical example

lated over time. Consider, for example, the simplest case of T = 2. The probability limit of the variance + covariance matrix between y and x is given by:

where now s_{th} stands for the variances and covariances of the true z's, σ^2 is the variance of the z's, and ρ is their first order correlation coefficient. It is obvious that if the z's are non-stationary then $(\cos y_1x_1-\cos y_2x_1)/(\cos x_1-\cos x_2)$ and $(\cos y_1x_2-\cos y_2x_1)/(\cos x_1x_2-\cos x_2x_1)$ yield consistent estimates of β . In longer panels this approach can be extended to accommodate additional error correlations and the superimposition of "correlated effects" by using its first differences analogue.

Even if the 2's were stationary, it is always possible to handle the correlated errors case provided the correlation is known. This rarely is the case, but occasionally a problem can be put into this framework. For example, capital measures are often subject to measurement error but these errors cannot be taken as uncorrelated over time, since they are cumulated over time by the construction of such measures. But if one were willing to assume that the errors occur randomly in the measurement of investment and they are uncorrelated over time, and the weighting scheme (the depreciation rate) used in the construction of the capital stock measure is known, then the correlation between the errors in the stock levels is also known.

For example, if one is interested in estimating the rate of return to some capital concept, where the true equation is

$$\pi_i = a + rK_i^* + e_i, \tag{4.18}$$

 π is a measure of profits and K^{\bullet} is defined as a geometrically weighted average of past true investments I_i^{\bullet} :

$$K_i^* = I_i^* + \lambda K_{i-1}^* = I_i^* + \lambda I_{i-1}^* + \lambda^2 I_{i-2}^* + \cdots, \tag{4.19}$$

but we do not observe I," or K," only

$$I_i = I_i^+ + \epsilon_i. \tag{4.20}$$

where ϵ_i is an i.i.d. error of measurement and the observed $K_i = \sum \lambda T_{i-1}$ is constructed from the erroneous I series, then if λ is taken as known, which is implicit in most studies that use such capital measures, instead of running versions of (4.18) involving K_i , and dealing with correlated measurement errors we can estimate

$$\pi_i - \lambda \pi_{i-1} = a(1-\lambda) + rI_i + u_i - \lambda u_{i+1} - r\varepsilon_{i}, \tag{4.21}$$

which is now in standard EVM form, and use lagged values of I as instruments. Hausman and Watson (1983) use a similar approach to estimate the seasonality in the unemployment series by taking advantage of the known correlation in the measurement errors introduced by the particular structure of the sample design in their data.

One needs to reiterate, that in these kinds of models (as is also true for the rest of econometrics) the consistency of the final estimates depends both on the correctness of the assumed economic model and the correctness of the assumptions about the error structure. We tend to focus here on the latter, but the former is probably more important. For example, in Friedman's (1957) classical permanent income consumption function model, the estimated elasticity of consumption with respect to income is a direct estimate of one minus the error ratio (the ratio of the variance of transitory income to the variance of measured income). But this conclusion is conditional on having assumed that the true elasticity of consumption with respect to permanent income is unity. If that is wrong, the first conclusion does not follow. Similarly in the profit—capital stock example above, we can do something because we have assumed that the true depreciation is both known and geometric. All our conclusions about the amount of error in the investment series are conditional on the correctness of these assumptions.

Missing observations and incomplete data

This could but have happened once, And we missed it, lost it forever Browning

Relative to our desires data can be and usually are incomplete in many different ways. Statisticians tend to distinguish between three types of "missingness": undercoverage, unit non-response, and item non-response (NAS, 1983). Undercoverage relates to sample design and the possibility that a certain fraction of the

[&]quot;I am indebted to A. Pakes for this point

¹⁰ The usual assumption of normality of such measurement and response errors may not be tenable in many actual situations. See Ferber (1966) and Hamilton (1981) for empirical evidence on this point.

relevant population was excluded from the sample by design or accident. Unit non-response relates to the refusal of a unit or individual to respond to a questionnaire or interview or the inability of the interviewers to find it. Item non-response is the term associated with the more standard notion of missing data: questions unanswered, items not filled in, in a context of a larger survey or data collection effort. This term is usually applied to the situation where the responses are missing for only some fraction of the sample. If an item is missing entirely, then we are in the more familiar omitted variables case to which I shall return in the next section.

In this section I will concentrate on the case of partially missing data for some of the variables of interest. This problem has a long history in statistics and somewhat more limited history in econometrics. In statistics, most of the discussion has dealt with the randomly missing, or in newer terminology, ignorable case (see Rubin, 1976, and Little, 1982) where, roughly speaking, the desired parameters can be estimated consistently from the complete data subsets and "missing data" methods focus on using the rest of the available data to improve the efficiency of such estimates.

The major problem in econometrics is not just missing data but the possibility (or more accurately, probability) that they are missing for a variety of self-selection reasons. Such "behavioral missing" implies not only a loss of efficiency but also the possibility of serious bias in the estimated coefficients of models that do not take this into account. The recent revival of interest in econometrics in limited dependent variables models, sample-selection, and sample self-selection problems has provided both the theory and computational techniques for attacking this problem. Since this range of topics is taken up in Chapter 28, I will only allude to some of these issues as we go along. It is worth noting, however, that this area has been pioneered by econometricians (especially Amemiya and Heckman) with statisticians only recently beginning to follow in their footsteps (e.g. Little, 1983).

The main emphasis here will be on the no-self-selection ignorable case. It is of some interest, because these kinds of methods are widely used, and because it deals with the question of how one combines scraps of evidence and what one can learn from them. Consider a simple example where the true equation of interest is

$$y = \beta x + \gamma z + e, \tag{5.1}$$

where e is a random term satisfying the usual OLS assumptions and the constant has been suppressed for notational ease. β and γ could be vectors and x and z could be matrices, but I will think of them at first as scalars and vectors respectively. For some fraction $\lambda[n_2/(n_1+n_2)]$ of our sample we are missing observations (responses) on x. Let us rearrange the data and call the complete data sample A and the incomplete sample B. Assume that it is possible to

describe the data generating mechanism by the following model

$$d = 1 if g(x, z, m; \theta) + \varepsilon \ge 0,$$

$$d = 0 if g(x, z, m; \theta) + \varepsilon < 0,$$
 (5.2)

where d=1 implies that the observation is in set A, it is complete; d=0 implies that x is missing, m is another variable(s) determining the response or sampling mechanism, θ is a set of parameters, and ϵ is a random variable, distributed independently of x, z, and m. The incomplete data problem is ignorable if (1) ϵ (and m) are distributed independently of ϵ and (2) there is no connection or restrictions between the parameters θ and β and γ . If these conditions hold then one can estimate β and γ from the complete data subset A and ignore B. Even if θ and β and γ are connected, if ϵ and ϵ are independent, β and γ can be estimated consistently in A but now some information is lost by ignoring the data generating process. (See Rubin, 1976 and Little, 1982 for more rigorous versions of such statements.)

Note that this notion of ignorability of the data generating mechanism is more general than the simpler notion of randomly missing x's. It does not require that the missing x's be similar to the observed ones. Given the assumptions of the model (a constant β irrespective of the level of x), the x's can be missing "non-randomly," as long as the conditional expectation of y given x does not depend on which x's are missing. For example, there is nothing especially wrong if all "high" x's are missing, provided e and x are independent over the whole range of the data.

Even though with these assumptions β and γ can be estimated consistently in the A subsample there is still some more information about them in sample B. The following questions arise then: (1) How much additional information is there in sample B and about which parameters? (2) How should the missing values of x be estimated (if at all)? What other information can be used to improve these estimates?¹¹

Options include using only z, using z and y, or using z and m, where m is an additional variable, related to x but not appearing itself in the y equation.

To discuss this, it is helpful to specify an "auxiliary" equation for x:

$$x = \delta z + \phi m + v, \tag{5.3}$$

where E(v) = 0 and E(ve) = 0. Note that as far as this equation is concerned, the missing data problem is one of missing the dependent variable for sub-sample B. If the probability of being present in the sample were related to the size of v, we

³¹ This section borrows heavily from Griliches, Hall and Hausman (1978)

One way of rewriting the model is then

$$y_a = \beta x_a + \gamma z_a + e_a,$$

$$x_a = \delta z_a + v_a,$$

$$y_b = (\beta + \gamma \delta) z_b + e_b + \beta v_b,$$
(5.4)

How one estimates β , γ , and δ depends on what one is willing to assume about the world that generated such data. There are two kinds of assumptions possible: The first is a "regression" approach, which assumes that the parameters which are constant across different subsamples are the slope coefficients β , γ , and δ but does not impose the restriction that σ_s^2 and σ_s^2 are the same across all the various subsamples. There can be heteroscedasticity across samples as long as it is independent from the parameters of interest. The second approach, the maximum likelihood approach, would assume that conditional on z, y and x are distributed normally and the missing data are a random sample from such a distribution. This implies that $\sigma_s^2 = \sigma_s^2$ and $\sigma_s^2 = \sigma_s^2$.

The first approach starts by recognizing that under the general assumptions of the model Sample A yields consistent estimates of β , γ , and δ with variance covariance matrix Σ_a . Then a "first order" procedure, i.e., one that estimates missing x's by z alone and does not iterate, is equivalent to the following: Estimate $\hat{\beta}_a$, $\hat{\gamma}_a$, $\hat{\delta}_a$ from sample A, rewrite the y equation as

$$\begin{pmatrix} y_a - \hat{\beta}_a x_a \\ y_b - \hat{\beta}_a \hat{\delta}_a z_b \end{pmatrix} = \gamma z + \begin{pmatrix} e_a \\ e_b + \beta v \end{pmatrix} + \epsilon, \tag{5.5}$$

where ϵ involves terms which are due to the discrepancy between the estimated $\hat{\beta}$ and $\hat{\delta}$ and their true population values. Then just estimate γ from this "completed" sample by OLS.

It is clear that this procedure results in no gain in the efficiency of β , since $\hat{\beta}_o$ is based solely on sample A. It is also clear that the resulting estimate of γ could be improved somewhat using GLS instead of OLS.¹²

How much of a gain is there in estimating γ this way? Let the size of sample A be N_1 and of B be N_2 . The maximum (unattainable) gain in efficiency would be proportional to $(N_1 + N_2)/N_1$ (when $\sigma_{\nu}^2 = 0$). Ignoring the contribution of ϵ 's, which is unimportant in large samples, the asymptotic variance of γ from the

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sample as a whole would be

sample as a whole would be

$$Var(\hat{\gamma}_{\sigma+b}) = [N_1\sigma^2 + N_2(\sigma^2 + \beta_1^2\sigma_v^2)]/(N_1 + N_2)^2\sigma_r^2,$$
 and (5.6)

$$\operatorname{Eff}(\hat{\gamma}_{a+b}) = \frac{\operatorname{var}\hat{\gamma}_{a+b}}{\operatorname{Var}(\hat{\gamma}_{a})} = (1-\lambda)\left(1+\lambda\frac{\beta^{2}\sigma_{\nu}^{2}}{\sigma^{2}}\right),$$

where $\sigma^2 = \sigma_v^2$, and $\lambda = N_1/(N_1 + N_2)$. Hence efficiency will be improved as long as $\beta^2 \sigma_v^2 / \sigma^2 < 1/(1 - \lambda)$, i.e. the unpredictable part of x (unpredictable from z) is not too important relative to σ^2 , the overall noise level in the y equation.¹³

Let us look at a few illustrative calculations. In the work to be discussed below, y will be the logarithm of the wage rate, x is 1Q, and z is schooling. IQ scores are missing for about one-third of the sample, hence $\lambda = \frac{1}{2}$. But the "importance" of IQ in explaining wage rates is relatively small. Its independent contribution $(\beta^2 \sigma_u^2)$ is small relative to the large unexplained variance in y. Typical numbers are $\beta = 0.005$, $\sigma_u = 12$, and $\sigma = 0.4$, implying

Eff(
$$\hat{\gamma}_{a+b}$$
) = 2/3 $\left[1 + \frac{1}{3} \frac{0.0036}{0.16}\right] = 0.672$,

which is about equal to the $\frac{3}{5}$'s one would have gotten ignoring the terms in the brackets. Is this a big gain in efficiency? First, the efficiency (squared) metric may be wrong. A more relevant question is by how much can the standard error of γ be reduced by incorporating sample B into the analysis. By about 18 percent ($\sqrt{0.672} = 0.82$) for these numbers. Is this much? That depends how large the standard error of γ was to start out with. In Griliches, Hall and Hausman (1978) a sample consisting of about 1,500 individuals with complete information yielded an estimate of $\gamma_a = 0.0641$ with a standard error of 0.0052. Processing another 700 plus observations could reduce this standard error to 0.0043, an impressive but rather pointless exercise, since nothing of substance depends on knowing γ within 0.001.

If 1Q (or some other missing variable) were more important, the gain would be even smaller. For example, if the independent contribution of x to y were on the order of σ^2 , then with one-third missing, $\text{Eff}(\gamma_{a+b}) \approx \frac{\pi}{3}$, and the standard deviation of γ would be reduced by only 5.7 percent. There would be no gain at all, if the missing variable was one and a half times as important as the disturbance [or more generally if $\beta^2 \sigma_a^2 / \sigma^2 > 1/(1-\lambda)$].

¹² See Gouneroux and Monfort (1981)

¹¹ Thus, remark 2 of Gouneroux and Monfort (1981, p. 583) is in error. The first-order method is not always more efficient. But an "appropriately weighted first-order method," GUS, will be more efficient. See Nijman and Palm (1985).

The efficiency of such estimates can be improved a bit more by allowing for the implied heteroscedasticity in these estimates and by iterating further across the samples. This is seen most clearly by noting that sample B yields an estimate of $\hat{\pi} = \beta + \gamma \delta$ with an estimated standard error σ_a . This information can be blended optimally with the sample A estimates of β , γ , δ , and Σ_a using non-linear techniques and maximum likelihood is one way of doing this.

If additional variables which could be used to predict x but which do not appear on their own accord in the y equation were available, then there is also a possibility to improve the efficiency of the estimated β and not just of γ . Again, unless these variables are very good predictors of x and unless the amount of complete data available is relatively small, the gains in efficiency from such methods are unlikely to be impressive. (See Griliches, Hall and Hausman, 1978, and Haitovsky, 1968, for some illustrative calculations.)

The maximum likelihood approaches differ from the "first-order" ones by using also the dependent variable y to "predict" the missing x's, and by imposing restrictions on equality of the relevant variances across the samples. The latter assumption is not usually made or required by the first order methods, but follows from the underlying likelihood assumption that conditional on z, x and y are jointly normally (or some other known distributions) distributed, and that the missing values are missing at random. In the simple case where only one variable is missing (or several variables are missing at exactly the same places), the joint likelihood connecting y and x to z, which is based on the two equations

$$y = \beta x + \gamma z + e,$$

$$x = \delta z + v,$$
(5.7)

with $Ee = \sigma^2$, $Ev^2 = \eta^2$, Eev = 0 can be rewritten in terms of the marginal distribution function of y given z, and the conditional distribution function of x given y and z, with corresponding equations:

$$y = cz + u$$
,
 $x = dy + fz + w$, (5.8)

and $Eu^2 = g^2$, $Ew^2 = h^2$, Ewu = 0. Given the normality assumption, this is just another way of rewriting the same model, with the new parameters related to the old ones by

$$c = \gamma + \beta \delta,$$
 $g^2 = \beta \eta^2 + \sigma^2,$
 $d = \beta \eta^2 / (\beta^2 \eta^2 + \sigma^2),$ $f = \delta - cd,$ $h^2 = \eta^2 \sigma^2 / g^2.$ (5.9)

In this simple case the likelihood factors and one can estimate c and g^2 from the

Table 1
Farmings equations for NLS sisters. Various missing data estimators 5

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Estimation	Y dependent		7 dependent		
method	S		s	a 3	72
OLS on complete data sample N = 366	0 0434 (0 0109)	0.00433 (0.00148)	3.211 (0.398)	01217	152 58
Total Sample:					
N = 520					
OLS with pre-			•		
dicted IQ in	0 0423	0.00433		0.1186	
unssing bornous	(0.00916)	(0.00148)			
GLS with pre-	0.0432	0.00433			
dicted IQ*	(0 0091 5)	(0.00148)			
Maximum Likeli-	0 0427	0.00421	3.205	0.1177	152.48
hood	(0.00912)	(0.00144)	(0.346)		

 $Y = \log$ of wage rate, S = years of schooling completed, $T = \log \text{type}$ test score

"The standard errors are computed using the Gourieroux-Monfort (1982) formulae. All variables have been conditioned on age, region, race, and year dummy variables. The conditional moment matrices are:

Complete data (N = 366)				Incomplete (154)		
LW	0.13488			0.12388		
10	1.2936	187.71				
SC	0.19749	11.0703	3 4476	0 23472	-	4.3408

*Data Source: The National Longitudinal Survey of Young Women (see Center for Human Resource Research, 1979).

complete sample; d, f, and h^2 from the incomplete sample and solve back uniquely for the original parameters β , γ , δ , σ^2 , and η^2 . In this way all of the information available in the data is used and computation is simple, since the two regressions (y on z in the whole sample and x on y and z in the complete data portion) can be computed separately. Note, that while x is implicitly "estimated" for the missing portion, no actual "predicted" value of x are either computed or used in this framework.\(^{14}

Table 1 illustrates the results of such computations when estimating a wage equation for a sample of young women from the National Longitudinal Survey, 30 percent of which were missing IQ data. The first row of the table gives

¹⁴ Matuse et al. (1980) describe such computations in the context of more than one set of variables missing in a nested pattern.

estimates computed solely from the complete data subsample. The second one uses the schooling variable to estimate the missing IQ values in the incomplete portion of the data and then re-computes the OLS estimates. The third row uses GLS, reweighting the incomplete portion of the data to allow for the increased imprecision due to the estimation of the missing IQ values. The last row reports the maximum likelihood estimates. All the estimates are very close to each other. Pooling the samples and "estimating" the missing IQ values increases the efficiency of the estimated schooling coefficient by 29 percent. Going to maximum likelihood adds another percentage point. While these gains are impressive, substantively not much more is learned from expanding the sample except that no special sample selectivity problem is caused by ignoring the missing data subset. The χ_1^2 test for pooling yields the insignificant value of 0.8. That the samples are roughly similar, also can be seen from computing the biased schooling coefficient (ignoring IQ) in both matrices: it is equal to 0.057 (0.010) in the complete data subset and 0.054 in the incomplete one.

The maximum likelihood computations get more complicated when the likelihood does not factor as neatly as it does in the simple "nested" missing case. This happens in at least two important common cases: (1) If the model is overidentified then there are binding constraints between the $L(y|z,\theta_1)$ and $L(x|y,z,\theta_1)$ pieces of the overall likelihood function. For example, if we have an extra exogenous variable which can help predict x but does not appear on its own in the "structural" y equation, then there is a constraining relationship between the θ_1 and θ_2 parameters and maximum likelihood estimation will require iterating between the two. This is also the case for multi-equation systems where, say, x is itself structurally endogenous because it is measured with error. (2) If the pattern of "missingness" is not nested, if observations on some variables are missing in a number of different patterns which cannot be arranged in a set of nested blocks, then one cannot factor the likelihood function conveniently and one must approach the problem of estimating it directly.

There are two related computational approaches to this problem: The first is the EM algorithm (Dempster et al., 1977). This is a general approach to maximum likelihood estimation where the problem is divided into an iterative two-step procedure. In the E-step (estimation), the missing values are estimated on the basis of the current parameter values of the model (in this case starting with all the available variances and covariances) and an M-step (maximization) in which maximum likelihood estimates of the model parameters are computed using the "completed" data set from the previous step. The new parameters are then used to solve again for the missing values which are then used in turn to reestimate the model, and this process is continued until convergence is achieved While this procedure is easy to program, its convergence can be slow, and there are no easily available standard error estimates for the final results (though Beale and Little, 1975, indicate how they might be derived)

An alternative approach, which may be more attractive to model oriented econometricians and sociologists, given the assumption of ignorability of the process by which the data are missing, is to focus directly on pooling the available information from different portions of the sample which under the assumptions of the model are independent of each other. That is, the data are summarized by their relevant variance—covariance matrices (and means, if they are constrained by the model) and the model is expressed in terms of constraints on the elements of such matrices. What is done next is to "fit" the model to the observed matrices. This approach is based on the idea that for multivariate normally distributed random variables the observed moment matrix is a sufficient statistic. Many models can be written in the form $\Sigma(\theta)$, where Σ is the true population covariance matrix associated with the assumed multivariate normal distribution and θ is a vector of parameters of interest. Denote the observed covariance matrix as S. Maximizing the likelihood function of the data with respect to the model parameters comes down to maximizing

$$\ln L(\Sigma|S,\theta) = k - \frac{n}{2} \left\{ \ln|\Sigma(\theta)| + \operatorname{tr} \Sigma(\theta)^{-1} S \right\}, \tag{5.10}$$

with respect to θ . If θ is exactly identified, the estimates are unique and can be solved directly from the definition of Σ and the assumption that S is a consistent estimator of it. If θ is over-identified, then the maximum likelihood procedure "fits" the model $\Sigma(\theta)$ to the data S as best as possible. If the observed variables are multivariate normal this estimator is the Full Information Maximum Likelihood estimator for this model. Even if the data are not multivariate normal but follow some other distribution with $E(S|\theta) = \Sigma(\theta)$, this is a pseudo- or quasimaximum likelihood estimator yielding a consistent $\hat{\theta}$. The correctness of the computed standard errors will depend, however, on the validity of the normality assumption. Robust standard errors for this model can be computed using the approach of White.

There is no conceptual difficulty in generalizing this to a multiple sample situation where the resulting $\Sigma_j(\theta_j)$ may depend on somewhat different parameters. As long as these matrices can be taken as arising independently, their respective contributions to the likelihood function can be added up, and as long as the θ_j 's have parameters in common, there is a return from estimating them jointly. This can be done either utilizing the multiple samples feature of LISREL-V (see Allison, 1981, and Joreskog and Sorbom, 1981) or by extending the MOMENTS program (Hall, 1979) to the connected-multiple matrices case. The estimation procedure combines these different matrices and their associated pieces of the likelihood function, and then iterates across them until a maximum is found (See Bound, Griliches and Hall, 1984, for more exposition and examples.)

[&]quot;See Van Praag (1981)

I will outline this type of approach in a somewhat more complex, multi-equation context: the estimation of earnings functions from sibling data while allowing for an unobserved ability measure and errors of measurement in the variable of interest - schooling. (See Griliches, 1974 and 1979 for an exposition of such models.) The simplest version of such a model can be written as follows:

$$t = a + e_1 = (f + g) + e_1,$$

$$s = \delta a + h + e_2 = \delta (f + g) + (w + v) + e_2,$$

$$v = \beta a + \lambda (s - e_1) + e_1 = \pi (f + g) + \gamma (w + v) + e_1,$$
(5.11)

where t is a reported IQ-type test score, s is the recorded years of school completed, and y = in wage rate, is the logarithm of the wage rate on the current or last job, a = (f + g) is an unobserved "ability" factor with f being its "family" component, h = (w + v) is the individual opportunity factor (above and beyond a and hence assumed to be orthogonal to it), with w, "wealth," as its family component. The e's are all random, uncorrelated and untransmitted measurement errors. That is

$$Eee' = \begin{pmatrix} \sigma_1^2 & 0 & 0 \\ 0 & \sigma_2^2 & 0 \\ 0 & 0 & \sigma_3^2 \end{pmatrix},$$

and $\pi = \beta + \gamma \delta$. In addition, it is convenient to define

$$Var a = a^{2}, Var h = h^{2}, (5.12)$$

$$\tau = Var f/a^{2}, \rho = Var w/h^{2},$$

where τ and ρ are the ratios of the variance of the family components to total variance in the a and h factors respectively.

Given these assumptions, the expected values of the variance covariance matrix of all the observed variables across both members of a sib-pair is given by

(5.13)

where only the 12 distinct terms of the overall 6×6 matrix are shown, since the others are derivable by symmetry and by the assumption that all the relevant variances (conditional on a set of exogenous variables) are the same across sibs With 10 noknown parameters this model would be under identified without sibling data. This type of model was estimated by Bound, Grifiches and Hall (1984) using sibling data from the National Longitudinal Surveys of Young Men and Young Women.16 They had to face, however, a very serious missing data problem since much of the data, especially test scores, were missing for one or both of the siblings. Data were complete for only 164 brothers pairs and 151 sister pairs but additional information subject to various patterns of "missingness" was available for 315 more male and 306 female siblings pairs and 2852 and 3398 unrelated male and female respondents respectively. Their final estimates were based on pooling the information from 15 different matrices for each sex and were used to test the hypothesis that the unobserved factors are the same for both males and females in the sense that their loading (coefficients) are similar in the male and female versions of the model and that the implied correlation hetween the male and female family components of these factors was close to unity. The latter test utilized the cross-sex cross-sib covariances arising from the brother-sister pairs (N = 774) in these panels.

Such pooling of data reduced the estimated standard errors of the major coefficients of interest by about 20 to 40 percent without changing the results significantly from those found solely in their "complete data" subsample. Their major substantive conclusion was that taking out the mean differences in wages between young males and females, one could not detect significant differences in the impact of the unobservables or in their patterns between the male and female portions of their samples. As far as the IQ-Schooling part of the model is concerned, families and the market appeared to be treating brothers and sisters identically.

A class of similar problems occurs in the time series context: missing data at some regular time intervals, the "construction" of quarterly data from annual data and data on related time series, and other "interpolation" type issues. Most of these can be tackled using adaptations of the methods described above, except for the fact that there is usually more information available on the missing values and it makes sense to adapt these methods to the structure of the specific problem. A major reference in this area is Chow and Lin (1971). More recent references are Harvey and Pierse (1982) and Palm and Nijman (1984).

6. Missing variables and incomplete models

"Ask not what you can do to the data but rather what the data can do

Every econometric study is incomplete. The stated model usually lists only the "major" variables of interest and even then it is unlikely to have good measures for all of the variables on the already foreshortened list. There are several ways in

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¹² The cited paper uses a more detailed 4 equation model based on an additional conty, wave rate

which econometricians have tried to cope with these facts of life: (1) Assume that the left-out components are random, minor, and independent of all the included exogenous variables. This throws the problem into the "disturbance" and leaves it there, except for possible considerations of heteroscedasticity, variance-components, and similar adjustments, which impinge only on the efficiency of the usual estimates and not on their consistency. In many contexts it is difficult, however, to maintain the fiction that the left-out-variables are unrelated to the included ones. One is pushed than into either, (2), a specification sensitivity analysis where the direction and magnitude of possible biases are explored using prior information, scraps of evidence, and the standard left-out-variable bias formulae (Griliches 1957 and Chapter 5) or (3) one tries to transform the data so as to minimize the impact of such biases.

In this section, I will concentrate on this third way of coping which has used the increasingly available panel data sets to try to get around some of these problems. Consider, then, the standard panel data set-up:

$$y_{ii} = \alpha + \beta(i, t)x_{ii} + \gamma(i, t)z_{ii} + e_{ii}, \qquad (6.1)$$

where y_{ii} and x_{ii} are the observed dependent and "independent" variables respectively, β is the set of parameters of interest, z_{ii} represents various possible misspecifications of the model in the form of left out variables, and e_{ii} are the usual random shocks assumed to be well behaved and independently distributed (at this level of generality almost all possible deviations from this can be accommodated by redefining the z's). Two basic assumptions are made very early on in this type of model. The first one, that the relationship is linear, is already implicit in the way I have written (6.1). The second one is that the major parameters of interest, the β 's, are both stable over time and constant across individuals. I.e.,

$$\beta(i,t) = \beta. \tag{6.2}$$

Both of these assumptions are in principle testable, but are rarely questioned in practice. Unless there is some kind of stability in β , unless there is some interest in its central moments, it is not clear why one would engage in estimation at all. Since the longitudinal dimension of such data is usually quite short (2-10 years), it makes little sense to allow β to change over time, unless one has a reasonably clear idea and a parsimonious parameterization of how such changes happen. (The fact that the β 's are just coefficients of a first order linear approximation to a more complicated functional relationship and hence should change as the level of x's changes can be allowed for by expanding the list of x's to contain higher order terms.)

The assumption that $\beta_i = \beta_i$, that all individuals respond alike (up to the additive terms, the z_i , which can differ across individuals), is one of the more

bothersome ones. If longer time series were available, it would be possible to estimate separate β_i 's for each individual or firm. But that is not the world we find ourselves in at the moment. Right now there are basically three outs from this corner: (1) Assume that all differences in the β_i 's are random and uncorrelated with everything else. Then we are in the random coefficients world (Chapter 21) and except for issues of heteroscedasticity the problem goes away; (2) Specify a model for the differences in β_i , making them depend on additional observed variables, either own individual ones or higher-order macro ones (cf. Mundlak 1980). This results in defining a number of additional "interaction" variables with the x set. Unless there is strong prior information on how they differ, this introduces an additional dimension to the "specification search" (in Leamer's terminology) and is not very promising; (3) Ignore it, which is what I shall proceed to do for the moment, focusing instead on the heterogeneity which is implicit in the potential existence of the z,'s, the ignored or unavailable variables in the model.

Even if (6.1) is simplified to

$$y_{ij} = \alpha + \beta x_{ij} + \gamma_i z_{ij} + \epsilon_{ij} \tag{6.3}$$

 β is not identified from the data in the absence of direct observations on z. Somehow, assumptions have to be made about the source of the z's and their distributional properties, before it is possible to derive consistent estimators of β . There are (at least) three categories of assumptions that can be made about such z's which lead to different estimation approaches in this context: (a) The z's are random and independent of x's. This is the easy but not too likely case. The z's can be collapsed then into the e's with only the heteroscedasticity issue remaining for the "random effects" model to solve. (b) The z's are correlated with the x's but are constant over time and have also constant effects on the y's. I.e.

$$\gamma(t)z_{ii} = z_{ii} \tag{6.4}$$

where we have normalized $\gamma \approx 1$. This is the standard "fixed" or "correlated" effects model (see Maddala 1971, and Mundlak 1978) which has been extensively analyzed in the recent literature. This is the case for which the panel structure of the data provides a perfect solution. Letting each individual have its own mean level and expressing all the data as deviations from own means eliminates the z's and leads to the use of "within" estimators.

$$y_{ij} = \hat{y}_{ij} = \beta(x_{ij} - x_{ij}) + e_{ij} \cdot \cdot \hat{e}_{ij}, \qquad (6.5)$$

where $y_i = (1/T)\sum_{i=1}^{T} y_{ii}$, etc., and yields consistent estimates of β

I have only two cautionary comments on this topic: As is true in many other contexts, and as was noted earlier, solving one problem may aggravate another. If there are two reasons for the z_{ij} , e.g. both "fixed" effects and errors in variables, then

$$z_{ii} = \alpha_i - \beta \epsilon_{ii}, \tag{6.6}$$

where α_i is the fixed individual effect and ϵ_{ij} is the random uncorrelated over time error of measurement in x_{ii} . In this type of model α_i causes an upward bias in the estimated B from pooled samples while ϵ_{ij} results in a negative one. Going "within" not only eliminates a, but also increases the second type of bias through the reduction of the signal to noise ratio. This is seen easiest in the simplest panel model where T=2 and within is equivalent to first differencing. Undifferenced. an OLS estimate of B would yield

$$p\lim(\hat{\beta}_{T} - \beta) = b_{a,x} - \beta \lambda_{T}, \tag{6.7}$$

where $b_{a,x}$ is the auxiliary regression coefficient in the projection of the a,'s on the x's, while $\lambda_T = \sigma_x^2/\sigma_x^2$ is the error variance ratio in x. Going "within", on the other hand, would eliminate the first term and leave us with

$$plim(\hat{\beta}_{m} - \beta) = -\beta \lambda_{m} = -\beta \lambda_{T}/(1 - \rho), \tag{6.8}$$

where ρ is the first order serial correlation coefficient of the x's. A plausible example might have $\beta = 1$, $\beta_{n,1} = 0.2$, $\lambda_T = 0.1$, and $\bar{\beta}_T = 1 + 0.2 - 0.1 = 1.1$. Now, as might not be unreasonable, if $\rho = 0.67$, then $\lambda_{\perp} = 0.3$ and $\hat{\beta}_{\perp} = 0.7$, which is more biased than was the case with the original β_{τ} .

This is not an idle comment. Much of the recent work on production function estimation using panel data (e.g. see Griliches-Mairesse, 1984) starts out worrying about fixed effects and simultaneity bias, goes within, and winds up with rather unsatisfactory results (implausible low coefficients). Similarly, the rather dramatic reductions in the schooling coefficient in earnings equations achieved by analyzing "within" family data for MZ twins is also quite likely the result of originally rather minor errors of measurement in the schooling variable (see Griliches, 1979 for more detail)

The other comment has to do with the unavailability of the "within" solution if the equation is intrinsically non-linear since, for example, the mean of $e^+ + \varepsilon$ is not equal to $e^{i} + i$. This creates problems for models in which the dependent variables are outcomes of various non-linear probability processes. In special cases, it is possible to get around this problem by conditioning arguments. Chamberlain (1980) discusses the logit case while Hausman, Hall and Grifiches (1984) show how conditioning on the sum of outcomes over the period as a whole

converts a Poisson problem into a conditional multinominal logit problem and allows an equivalent "within" unit analysis.

(c) Non-constant effects. The general case here is one of a left out variable(s) and nothing much can be done about it unless more explicit assumptions are made about how the unseen variables behave and/or what their effects are Solutions are available for special cases, cases that make restrictive enough assumptions on the $\gamma(t)z_{ij}$ terms and their correlations with the included x variables (see Hausman and Taylor, 1981).

For example, it is not too difficult to work out the relevant algebra for

$$\gamma(t)z_{ii} = \gamma_i \cdot z_i, \tag{6.9}$$

or

$$\gamma(t)z_{ii} = -\beta \epsilon_{ii}. \tag{6.10}$$

where ϵ_{ij} is an i.i.d. measurement error in x. The first version, eq. (6.9), is one of a "fixed" common effect with a changing influence over time. Such models have been considered by Stewart (1983) in the estimation of earnings function, by Pakes and Griliches (1984) for the estimation of geometric lag structures in panel data where the unseen truncation remainders decay exponentially over time, and by Anderson and Hsiao (1982) in the context of the estimation of dynamic equations with unobserved initial conditions. The second model, eq. (6.10), is the pure EVM in the panel data context and was discussed in Section IV. It is estimable by using lagged x's as instruments, provided the "true" x's are correlated over time, or by grouping methods if independent (of the errors) information is available which allows one to group the data into groups which differ in the underlying "true" x's (Pakes, 1983). Identification may become problematic when the EVM is superimposed on the standard fixed effects model. Estimation is still possible, in principle, by first differencing to get rid of the α_i 's, the fixed effects, and then using past and future x's as instruments. (See Griliches and Hausman, 1984.)

Some of these issues can be illustrated by considering the problem of trying to estimate the form of a lag structure from a relatively short panel.¹⁷ Let us define a flexible distributed lag equation

$$y_{ii} = \alpha_i + \beta_0 x_{ii} + \beta_1 x_{ii-1} + \beta_2 x_{ii-2} + \dots + \epsilon_{ii},$$

$$y_{ii} = \alpha_i + \sum_{r=0}^{3} \beta_r x_{ii-r} + \epsilon_{ii},$$
(6.11)

where the constancy of the β 's is imposed across individuals and across time. The empirical problem is how does one estimate, say, 9β 's if one only has four to five

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¹³ The following discussion borrows heavily from Pakes and Ciriliches (1984)

included x's dies out after a few terms).

Before proceeding along these lines, it is useful to recall the notion of the Π -matrix, introduced in Chapter 22, which summarizes all the (linear) information contained in the standard time series—cross section panel model. This approach, due to Chamberlain (1982), starts with the set of unconstrained multivariate regressions, relating each year's y_{ii} to all of the available x's, past, present, and future. Consider, for example, the case where data on y are available for only three years (T=3) and on x's for four. Then the Π matrix consists of the coefficients in the following set of regressions:

$$y_{1i} = \pi_{13}x_{3i} + \pi_{12}x_{2i} + \pi_{11}x_{1i} + \pi_{10}x_{0i} + \upsilon_{1i},$$

$$y_{2i} = \pi_{23}x_{3i} + \pi_{22}x_{2i} + \upsilon_{21}x_{1i} + \pi_{20}x_{0i} + \upsilon_{2i},$$

$$y_{3i} = \pi_{33}x_{3i} + \tau_{32}x_{3i} + \tau_{31}x_{1i} + \tau_{30}x_{0i} + \upsilon_{3i},$$
(6.12)

where we have ignored constants to simplify matters. Now all that we know from our sample about the relationship of the y's to the x's is summarized in these π 's (or equivalently in the overall correlation matrix between all the y's and the x's), and any model that we shall want to fit will impose a set of constraints on it.¹⁹

A series of increasingly complex possible worlds can be written as:

a.
$$y_n = \beta_0 x_n + \beta_1 x_{n-1} + \epsilon_n$$
,
b. $y_n = \beta_0 x_n + \beta_1 x_{n-1} + \alpha_1 + \epsilon_n$,
c. $y_n = \beta_0 x_n + \beta_1 (x_{n-1} + \lambda x_{n-2} + \lambda^2 x_{n-3} + \cdots) + \epsilon_n$,
d. $y_n = \beta_0 x_n + \beta_1 (x_{n-1} + \lambda x_{n-2} + \lambda^2 x_{n-3} + \cdots) + \alpha_i + \epsilon_n$,
e. $y_n = \beta_0 x_n + \beta_1 x_{n-1} + \beta_2 x_{n-2} + \beta_3 x_{n-3} + \beta_4 x_{n-4} + \cdots + \epsilon_n$,
 $x_n = \rho x_{n-1} + \epsilon_n$,
f. $y_n = \beta_0 x_n + \beta_1 x_{n-1} + \beta_2 x_{n-2} + \beta_3 x_{n-3} + \beta_4 x_{n-4} + \cdots + \alpha_i + \epsilon_n$,

 $x_{ii} = k\alpha_i + \rho x_{ii-1} + \epsilon_{ii}$

going from the simple one tag, no fixed effects case (a) to the arbitrary lag structure with the one factor correlated effects structure (f). For each of these cases we can derive the expected value of II. It is obvious that (a) implies

$$\Pi(a) = \begin{pmatrix} 0 & 0 & \beta_0 & \beta_1 \\ 0 & \beta_0 & \beta_1 & 0 \\ \beta_0 & \beta_1 & 0 & 0 \end{pmatrix}.$$

For the b case, fixed effects with no lags, we need to define the wide sense least squares projection (E^*) of the unseen effects (α_i) on all the available x's

$$E^*(\alpha_i|x_{0_i}\cdots x_{3_i}) = \delta_3x_{3_i} + \delta_2x_{2_i} + \delta_1x_{3_i} + \delta_0x_{0_i}. \tag{6.14}$$

Then

$$\Pi(b) = \begin{pmatrix} \delta_1 & \delta_2 & \delta_1 + \beta_0 & \delta_0 + \beta_1 \\ \delta_1 & \delta_2 + \beta_0 & \delta_1 + \beta_1 & \delta_0 \\ \delta_3 + \beta_0 & \delta_2 + \beta_1 & \delta_1 & \delta_0 \end{pmatrix}.$$

To write down the Π matrix for c, the geometric lag case, we rewrite (6.11) as

$$y_{1i} = \beta_0 x_{1i} + \beta_1 x_{0i} + z_i + \epsilon_{1i},$$

$$y_{2i} = \beta_0 x_{2i} + \beta_1 x_{1i} + \beta_1 \lambda x_{0i} + \lambda z_i + \epsilon_{2i},$$

$$y_{3i} = \beta_0 x_{3i} + \beta_1 x_{2i} + \beta_1 \lambda x_{1i} + \beta_2 \lambda^2 x_{0i} + \lambda^2 z_i + \epsilon_{3i},$$
(6.15)

and (6.14) as

$$E^{*}(z_{i}|x) = m'x \tag{6.16}$$

which gives us the II matrix corresponding to the geometric tail case

$$\Pi(c) = \begin{pmatrix} m_3 & m_2 & m_1 + \beta_0 & m_0 + \beta_1 \\ \lambda m_3 & \lambda m_2 + \beta_0 & \lambda m_1 + \beta_1 & \lambda (m_0 + \beta_1) \\ \lambda^2 m_1 + \beta_0 & \lambda^2 m_2 + \beta_1 & \lambda^2 m_1 + \lambda \beta_1 & \lambda^2 (m_0 + \beta_1) \end{pmatrix}$$

This imposes a set of non-linear constraints on the II matrix, but is estimable with standard non-linear multivariate regression software (in SAS or TSP). In this

¹⁸ Sec Anderson and Hsiao (1982) and Bhargava and Sargan (1983)

¹⁹There may be, of course, additional useful information in the separate correlation matrices between all of the p's and all the a's respectively

Adding fixed effects on top of this, as in d, adds another four coefficients to be estimated and strains identification to its limit. This may be feasible with larger T but the data are unlikely to distinguish well between fixed effects and slowly changing initial effects, especially in short panels.

Perhaps a more interesting version is represented by (6.13e), where we are unwilling to assume an explicit form for the lag distribution since that happens to be exactly the question we wish to investigate, but are willing instead to assume something restrictive about the behavior of the x's in the unseen past; specifically that they follow an autoregressive process of low order. In the example sketched out, we never see x_{-1} , x_{-2} and x_{-3} , and hence cannot identify β_4 (or even β_3) but may be able to learn something about β_0 , β_1 , and β_2 . If the x's follow a first order autoregressive process, then it can be shown (see Pakes and Griliches, 1984) that in the projection of x_{-1} , on all the observed x's

$$E^{+}(x_{-1}|x_{3},x_{2},x_{1},x_{0}) = g'x = 0 \cdot x_{3} + 0 \cdot x_{2} + 0 \cdot x_{1} + g_{1} \cdot x_{0}, \tag{6.17}$$

only the last coefficient is non-zero, since the partial correlation of x_{\perp} , with all the subsequent x's is zero, given its correlation with x_0 . If the x's had followed a higher order autoregression, say third order, then the last three coefficients would be non-zero. In the first order case the Π matrix is

$$\Pi(e) = \begin{pmatrix} 0 & 0 & \beta_0 & \beta_1 + \beta_2 g_1 + \beta_3 g_2 + \beta_4 g_3 \\ 0 & \beta_0 & \beta_1 & \beta_2 + \beta_3 g_1 + \beta_4 g_2 \\ \beta_0 & \beta_1 & \beta_2 & \beta_3 + \beta_4 g_1 \end{pmatrix}.$$

where now only β_0 , β_1 and β_1 are identified from the data. Estimation proceeds by leaving the last column of Π free and constraining the rest of it to yield the parameters of interest. If we had assumed that the x's are AR(2), we would be able to identify only the first two β 's, and would have to leave the last two columns of Π free.

³⁰An alternative approach would take advantage of the geometric nature of the lag structure, and use lagged values of the dependent variable to solve out the unobserved z_i 's. Using the lagged dependent variables (comulation would introduce both an errors-in-variables problem (since ρ_{i-1} proxies for z subject to the e_{i-1} error) and a potential simultaneity problem due to their correlation with the a_i 's (even if the a_i 's are not correlated with the x's). Instruments are available, however, in the form of past p's and future x's and such a system is estimable along the lines outlined by thangava and Sargan (1983).

21 This is not fully efficient. If we really believe that the x's follow a low order Markov process with stable coefficients over time (which is not necessary for the above), then the equations for x can be appended to this midel and the g's would be estimated jointly, constraining this column of 11 also

The last case to be considered, represents a mixture of fixed effects and truncated lag distributions. The algebra is somewhat tedious (see Pakes and Griliches, 1984) and leads basically to a mixture of the (c) and (e) case, where the fixed effects have changing coefficients over time, since their relationship to the correlated truncation remainder is changing over time:

$$\Pi(f) = \begin{bmatrix} \delta_1 & \delta_2 & \delta_1 + \beta_0 & \Pi_{10} \\ m_2 \delta_1 & m_2 \delta_2 + \beta_0 & m_2 \delta_1 + \beta_1 & \Pi_{20} \\ m_3 \delta_3 + \beta_0 & m_3 \delta_2 + \beta_1 & m_3 \delta_1 + \beta_2 & \Pi_{30} \end{bmatrix}$$

where I have normalized $m_1 = 1$. The first three β 's should be identified in this model but in practice it may be rather hard to distinguish between all these parameters, unless T is significantly larger than 3, the underlying samples are large, and the x's are not too collinear.

Following Chamberlain, the basic procedure in this type of model is first to estimate the unconstrained version of the Π matrix, derive its correct variance—covariance matrix allowing for the heteroscedasticity introduced by our having thrust those parts of the α , and z, which are uncorrelated with the x's into the random term (using the formulae in Chamberlain 1982, or White 1980), and then impose and test the constraints implied by the specific version deemed relevant.

Note that it is quite likely (in the context of larger T) that the test will reject all the constraints at conventional significance levels. This indicates that the underlying hypothesis of stability over time of the relevant coefficient may not really hold. Nevertheless, one may still use this framework to compare among several more constrained versions of the model to see whether the data indicate, for example, that "if you believe in a distributed lag model with fixed coefficients, then two terms are better than one."

Some of these ideas are illustrated in the following empirical example which considers the ubiquitous question of "capital." What is the appropriate way to define it and measure it? This is, of course, an old and much discussed question to which the theoretical answer is that in general it cannot be done in a satisfactory fashion (Fisher, 1969) and that in practice it depends very much on the purpose at hand (Gritiches, 1963). There is no intention of reopening the whole debate here (see the various papers collected in Usher 1980 for a review of the recent state of this topic); the focus is rather on the much narrower question of what is the appropriate functional form for the depreciation or deterioration function used in the construction of conventional capital stock measures. Almost all of the data used empirically are constructed on the basis of conventional "length of life" assumptions developed for accounting and tax purposes and based on very little direct evidence on the pattern of capital services over time. These accounting

estimates are then taken to imply rather sharp declines in the service flows of capital over time using either the straight line or double declining balance depreciation formulae. Whatever independent evidence there is on this topic comes largely from used assets markets and is heavily contaminated by the effects of obsolescence due to technical improvements in newer assets.

Pakes and Griliches (1984) present some direct empirical evidence on this question. In particular they asked: What is the time pattern of the contribution of past investments to current profitability? What is the shape of the "deterioration of services with age function" (rather than the "decline in present value" patterns)? All versions of capital stock measures can be thought of as weighted sums of past investments:

$$K_{t} = \sum w_{\tau} I_{t-\tau}, \tag{6.18}$$

with w, differing according to the depreciation schemes used. Since investments are made to yield profits and assuming that ex ante the expected rate of return comes close to being equalized across different investments and firms, one would expect that

$$\Pi_{i} = \rho K_{i} + e_{i} = \rho \left(\sum w_{i} I_{i-\tau} \right) + e_{i}, \tag{6.19}$$

where e_i is the ex-post discrepancy between expected and actual profits assumed to be uncorrelated with the ex-ante optimally chosen I's. Given a series on Π_i and I_i , in principle one could estimate all the w parameters except for the problem that one rarely has a long enough series to estimate them individually, especially in the presence of rather high multi-collinearity in the I's. Pakes and Griliches used panel data on U.S. firms to get around this problem, which greatly increases the available degrees of freedom. But even then, the available panel data are rather short in the time dimension (at least relative to the expected length of life of manufacturing capital) and hence some of the methods described above have to be used.

They used data on the gross profits of 258 U.S. manufacturing firms for the nine years 1964-72 and their gross investment (deflated) for 11, years 1961-71. Profits were deflated by an overall index of the average gross rate of return (1972 = 100) taken from Feldstein and Summers (1977) and all the observations were weighted inversely to the sum of investment over the whole 1961-71 period to adjust roughly for the great heteroscedasticity in this sample. Model (6.13f) of the previous section was used. That is, they tried to estimate as many unconstrained w terms as possible asking whether these coefficients in fact decline as rapidly as is assumed by the standard depreciation formulae. To identify the model, it was assumed that in the unobserved past the I's followed an autoregres-

sive process. Preliminary calculations indicated that it was adequate to assume a third order autoregression for I. Since they had also an accounting measure of capital stock as of the beginning of 1961, it could be used as an additional indicator of the unseen past I's. The possibility that more profitable firms may also invest more was allowed for by including individual firm effects in the model and allowing them to be correlated with the I's and the initial K level. The resulting set of multivariate regressions with non-linear constraints on coefficients and a free covariance matrix was estimated using the LISREL-V program of Joreskog and Sorbom (1981).

Before their results are examined a major reservation should be noted about this model and the approach used. It assumes a fixed and common lag structure (deterioration function) across both different time periods and different firms which is far from being realistic. This does not differ, however, from the common use of accounting or constructed capital measures to compute and compare "rates of return" across projects, firms, or industries. The way "capital" measures are commonly used in industrial organization, production function, finance, and other studies implicitly assumes that there is a stable relationship between earnings (gross or net) and past investments; that firms or industries differ only by a factor of proportionality in the yield on these investments, with the time shape of these yields being the same across firms and implicit in the assumed depreciation formula. The intent of the Pakes-Griliches study was to question only the basic shape of this formula rather than try to unravel the whole tangle at once.

Their main results are presented in Table 2 and can be summarized quickly. There is no evidence that the contribution of past investments to current profits declines rapidly as is implied by the usual straight line or declining balance depreciation formula. If anything, they rise during the first three years! Introducing the 1961 stock as an additional indicator improves the estimates of the later w's and indicates no noticeable decline in the contribution of past investments during their first seven years. Compared against a single traditional stock measure (column 3), this model does a significantly better job of explaining the variance of profits across firms and time. But it does not come close to doing as well as the estimates that correspond to the free Π matrix, implying that such lag structures may not be stable across time and/or firms. Nevertheless, it is clear that the usual depreciation schemes which assume that the contribution of past investments declines rapidly and immediately with age are quite wrong. If anything, there may be an "appreciation" in the early years as investments are completed, shaken down, and adjusted to. 22

²² For a methodologically related study see Hall, Griliches and Hausman (1983) which tried to figure out whether there is a significant "tail" to the patents as a function of past R&D expenditures lag structure.

Parameter (standard error)	Without k*,	With k*2	Comparison model (system 10)	3 years investment + k,", 4	3 years investment 1 k#, 4
	(1)	(2)	(3)	(4)	(5)
w,	0 067	0.068		0.073	0.057
•	(0.028)	(0.027)		(0 022)	(0.021)
٧)	0.115	0.112		0 104	0.077
•	(0.033)	(0.032)		(0.022)	(0.022)
~ 1	0.224	0.222		0141	0.120
•	(0.041)	(0.040)		(0.024)	(0.024)
~	0.172	0.208			
•	(0.046)	(0.046)			
~ ,	0.072	0 198			
,	(0.049)	(0 050)			
*	0.096	0.277			
•	(0.062)	(0.057)			
₩,	-0.122	0.202			
- /	(0.094)	(0.076)			
w.	-0.259	0.087			
•	(0.133)	(0.103)			
Coefficient of					
k.*.			0 095		
•••			(0.012)		
47, a				0 103	
., -				(0 011)	
A.t					0 045 (0 006)
(Trace Ω)/253.6*		1.18	2.04	1 35	1 37

 $^{\dagger}\hat{\Omega}$ = Estimated covariance matrix of the disturbances from the system of profit eqs. (across years). For the free $\hat{\Omega}$ matrix; trace $\hat{\Omega}$ = 253.6

*The dependent variable is gross operating income deflated by the implicit GNP deflator and an index of the overall rate of return in manufacturing (1972 = 1.0). The w_r refer to the coefficients of gross investment expenditures in period $t = \tau$ deflated by the implicit GNP producer durable investment deflator k_m^m and k_m^n are deflated. Compustat measures of net and gross capital at the beginning of the year k_m^n refers to undeflated gross capital in 1961 as reported by Compustat All variables are divided by the square root of the firm's mean investment expenditures over the 1961-71 period. Dummy variables for the nine time periods are included in all equations. N = 258 and T = 9

The overall fit, measured by 1 = (trace $\Omega/1208.4$), 1208.4 = $\Sigma_i^2 v_{i+1}^2$, where s_{i+1}^2 is the sample variance in v_{i+1} is 0.72 for the model in Column 2 as against 0.79 for the free II matrix.

From Pakes and Gribches (1984)

7. Final remarks

Ch. 25. Leonomic Data Issues

The dogs back but the caravan keeps moving.

A Russian proverb

1507

Over 30 years ago Morgenstern (1950) asked whether economic data were accurate enough for the purposes that economists and econometricians were using them for. He raised senous doubts about the quality of many economic series and implicitly about the basis for the whole econometrics enterprise. Years have passed and there has been very little coherent response to his criticisms.

There are basically four responses to his criticism and each has some merit: (1) The data are not that bad. (2) The data are lousy but it does not matter. (3) The data are bad but we have learned how to live with them and adjust for their foibles. (4) That is all there is. It is the only game in town and we have to make the best of it.

There clearly has been great progress both in the quality and quantity of the available economic data. In the U.S. much of the agricultural statistical data collection has shifted from judgment surveys to probability based survey sampling. The commodity converge in the various official price indexes has been greatly expanded and much more attention is being paid to quality change and other comparability issues. Decades of criticisms and scrutiny of official statistics have borne some fruit. Also, some of the aggregate statistics have now much more extensive micro-data underpinnings. It is now routine, in the U.S., to collect large periodic labor force activity and related topics surveys and release the basic micro-data for detailed analysis with relatively short lags. But both the improvements in and the expansion of our data bases have not really disposed of the questions raised by Morgenstern. As new data appear, as new data collection methods are developed, the question of accuracy persists. While quality of some of the "central" data has improved, it is easy to replicate some of Morgenstern's horror stories even today. For example, in 1982 the U.S. trade deficit with Canada was either \$12.8 or \$7.9 billion depending on whether this number came from U.S. or Canadian publications. It is also clear that the national income statistics for some of the LDC's are more political than economic documents (Vernon, 1983),23

Morgenstern did not distinguish adequately between levels and rates of change. Many large discrepancies represent definitional differences and studies that are mostly interested in the movements in such series may be able to evade much of this problem. The tradition in econometrics of allowing for "constants" in most relationships and not over-interpreting them, allows implicitly for permanent

²⁴ See also Prakash (1974) for a collection of confidence shattering comparisons of measures of industrial growth and trade for various developing countries based on different sources.

inconsistencies in the data.

what is happening to us and to our environment, nor should we. The problematic quality of economic data presents a continuing challenge to econometricians. It should not cause us to despair, but we should not forget it either.

to keep looking for the forest among all these trees. the data, but also, at the same time, not drown in the individual detail. We have puny models on them." The real challenge is to try to stay open, to learn from the economy and in the sectors that we are analyzing without trying to force our using the newly available data sets to help us find out what is actually going on in be asking such questions. Then what are we doing with microdata? We should be conched in micro-language, are not truly micro-oriented, perhaps we should not not with the help of the available variables. Given that our theories, while production or hinng behavior of a particular plant at a particular time, at least individuals and "big" questions and does not provide much help in explaining the variables. Unfortunately, standard economic theory deals with "representative" ing of the behavior of individuals, better theories and more and different eters rately adds substance to the analysis. What is needed is a better understandacross firms and individuals. Specifying additional distributions of unseen param-Particularly struking is the great variety of responses and differences in behavior computer mills, the increased detail often raises more questions than it answers. tend to look at the newly available data as adding degrees of freedom grist to our standing and ability to model economic behavior in increasing detail. While we computing ability is outracing the increased availability of data and our undershake off the impression that here also, the progress of econometric theory and relatively constant information on individuals and firms. It is difficult, however, to microdata has helped by providing us with one way of controlling for missing but the chapter on panel analysis (Chapter 22), since the availability of longitudinal plete data sets, and missing variables. The last topic overlapped somewhat with topics in econometries: errors of measurement, missing observations and incomthe data available to him. I then turned to the consideration of three data related problems that arise in the encounter between the practicing econometrician and In this somewhat disjointed survey, I discussed first some of the long standing

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⁷⁷An important issue not discussed in this chapter is the testing of models which is a way of staying open and allowing the data to reject our stoners about them. There is a wide range of possible texts that involted can and should be subjected to See, e.g. Chapters 5, 13, 14, 15, 18, 19, and Hausman (1981).

"errors" in the levels of the various senes. It is also the ease that in much of economic analysis one is after relatively crude first order effects and these may be rather insensitive even to significant inaccuracies in the data. While this may be an adequate response with respect to much of the standard especially macro-economic analysis, it seems inadequate when we contemplate some of the more recent elaborate non-linear multi-equational models being estimated at the frontier of the subject. They are much more likely to be sensitive to errors and

In the recent decade there has been a revival of interest in "error" models in econometrics, though the progress in sociology on this topic seems more impressive. Recent studies using micro-data from labor force surveys, negative-tax experiments and similar data sources exhibit much more sensitivity to measurebeen some progress (see de Lecuw and McKelvey, 1983) and the "rational observed data and the underlying forces that are presumably affecting behavior observed data and the underlying forces that energonemetric textbooks and observed data and the underlying forces that change is coming. If it is more exponementic teaching but there are signs that change is coming. If it is more visible in the areas of discrete variable analysis and sample selectivity issues, (e.g. voinometric textbooks and more the publication of the Maddala (1983) and Mantsi-McFadden (1981) and monographs) than in the errors of measurement area per se, but the increased attention that is devoted to data provenance in these contexts is likely to spill over attended to data provenance in these contexts is likely to spill over attended to data provenance in these contexts is likely to spill over into a more general data "aware" attitude.

One of the reasons why Morgenstern's accusations were brushed off was that they came from "outside" and did not seem sensitive to the real difficulties of data collection and data generation. In most contexts the data are imperfect not by design but because that is all there is. Empirical economists have over generations adopted the attitude that having bad data is better than having no data at all, that their task is to learn as much as is possible about how the world as at all, that their task is to learn as much as is possible about how the world to their various imperfections and pittalls, the available economic statistics are out main window on economic behavior. In spite of the senatches and the persistent logging, we cannot stop peering through it and trying to understand persistent logging, we cannot stop peering through it and trying to understand

"Theil (1978) devotes five pages out of 453 to that sange of problems. Chow (1983) devotes only six pages out of 400 to this topic directly, but does return to it implicitly in the discussion of tational expectations models. Dhymes (1978) does not mention it explicitly at all, hough some of it is implicit in his discussion of factor analysis. Dhrymes (1978) does devote about 25 pages out of 500 to this in his discussion of factor analysis. Dhrymes (1978) does devote about 25 pages out of 500 to this cases; these chapters represent a detout from the rest of the book. The most extensive restingers represent a detout from the rest of the book. The most extensive restingers represent a detout from the rest of the book. The most extensive restingers and that have been discussed to the book. The endy bronk freatment of the EVM and triaked topics appears in a chapter by Judge et al. (1980). The only bronk freatment of the EVM and related topics appears in a chapter by Judge et al. (1980). The only bronk distantiant to the stated and discussion of economic data is fundigator (1978). Except for the cashpire of the continuit distantianties discussed the energy of the en

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Chapter 26

FUNCTIONAL FORMS IN ECONOMETRIC MODEL BUILDING*

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